Webinar: Sensitivity labels with Microsoft Teams, Office 365 groups, and SharePoint sites

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FAQ developed from Q&A session: March 2020

Q: Do we have plan to add sensitivity labels on SharePoint List/ list data?
A: No – for now, we are keeping it at higher level.

Q: Is this for Microsoft internal users or open to customers as well?
A: This is available to the public as opt-in. https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels-teams-groups-sites?view=o365-worldwide

Q: Will sub-labels show up in the Office 365 UL experience?
A: Yes – this is part of the demo.

Q: Currently the ‘Guest’ feature is only targeted for O365 guest membership. Will an option be available to control SPO sharing (anonymous, login, existing, none)?
A: Yes, in the near future.

Q: Are there any plans to support blocking files of a specific label to be uploaded to e.g. a SharePoint Site or shared in Teams?
A: No, but you can do via custom logic Flow and apps in the near future.

Q: Could I set a security scope to avoid labels to be changed by group owners?
A: No, not now.

Q: Are Sensitivity Labels for containers already (or will soon be) available in preview? I've activated the preview per PowerShell at my M365 Demo Tenant, but the functionality wasn't available yet (Site and group settings weren't available for Labels).
A: 100% available in public preview. It is an Office E3 feature. If this doesn't work, then please open a support ticket. https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels-teams-groups-sites?view=o365-worldwide

Q: I don't see Site entry in my environment - what do I have to do first to get that?
Q: What if a label has no site and group settings configured? Will this one be available during SPO site / Team channel creation?
A: No. For now if the “sites and groups” settings are not turned on then it means these labels are not shown in context for site and group creation.

Q: Can I control who views all the labels I have created? i.e. users assigned when I assign to policy vs users assigned to labels when created.
A: >> users assigned when I assign to policy.

Q: Can I specify a default label like in the current AAD settings-based scenario?
A: Yes.

Q: Is it possible to avoid labels that have no SPO/Office 365 groups configurations to appear during the creation of the site/team?
A: No. For now if the “sites and groups” settings are not turned on then it means these labels are not shown in context for site and group creation.

Q: Do any files saved in a “confidential” SharePoint site automatically get this label and protection?
A: No.

Q: What happens to the old "Group Classification" label? Is there a correlation or migration path for Sensitivity container labels to the old Group Classification label?
A: This needs to be done manually. We have some guidance here [https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels-teams-groups-sites?view=o365-worldwide#classic-azure-ad-site-classification](https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels-teams-groups-sites?view=o365-worldwide#classic-azure-ad-site-classification)

Q: Who has rights to change labels?
A: Group owner or Site Owner and Admins (SPO, Teams, AAD).

Q: Although you can’t make a document inherit a label automatically, can you set a label as a default value in the library?
A: No.

Q: Is there API support for applying a label rather than PowerShell?
A: Not yet.

Q: Can you please clarify the fact that SLs for docs are targeted at users/groups (meaning members in groups) who can later apply them (or auto-apply) and SLs for sites/groups are targeted at the sites/groups themselves (i.e. the container)?
A: For now, if the “sites and groups” settings are not turned on then it means these labels are not sown in context for site and group creation.

Q: Are the audit events also being sent to Cloud App Security?
A: Supported audit logs are visible in Office 365 audit logs and therefore, visible in Cloud App Security as well if Office 365 is a connected app.

Q: Can a sites/group policy be applied to an existing Site Collection?
A: Yes.

Q: Can the flow example you used be updated to apply the sites’ label to new documents?
A: Not yet as we have not published any API.

Q: Can we label the office online document with a default label (as we have for Outlook and under policy setting since that is supported with AIP client)?
A: Yes. During label creation you can mention a default label which then is pre-selected to all new documents.

Q: Can you filter it only showing in sites?
A: Not currently - we plan to do filtering in relevant labels for document and emails in the future.

Q: Can you have a disclaimer or check box for the site with the label? Something like “By continuing to use this site, you agree to comply with the rules for managing Confidential data” with a checkbox for them to agree?
A: This is currently not supported. But we’ll take this feature request and consider in a future release.

Q: Could you please clarify about the current AIP clients (Integrated, Unified, Classic)? Would there be a need to install additional add-on (Unified) in the future or the functionality will rather be shifted to O365 Apps- integrated?
A: Office 365 apps (monthly channel) already support built-in labeling without AIP add-in requirement.

Q: Do I have to label them hand by hand or is it automated?
A: This is for sites and groups and you can do this via API or Powershell. Read documentation https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels-teams-groups-sites?view=o365-worldwide

Q: Do you have sample scripts for auditing?
A: No.
Q: For a sensitivity mismatch is there a "hierarchy"? General doc in Confidential Site is OK. But Confidential doc. in General site is not OK.
A: No

Q: I assume it is not yet available in GCC tenants. Do we have a timeline of when we plan to release to GCC?
A: June 2020.

Q: If a Site/Group label is changed from one that DOES allow guests to one that DOES NOT allow guests, I am assuming the existing guests do not get removed?
A: Correct.

Q: When will the GCC G3 or G5 be supported (is the “G” series supported)?
A: June 2020.

Q: If you upload a document to a site where the document has a lower level of security in its label compared to the site - will that also show warnings of label mismatch? Are all documents expected to have the same label within the container?
A: We will audit such events and send notifications.

Q: What logic does the system use to assess if the site label is a higher or lower level of sensitivity than the doc?
A: In Compliance Center, you can see the order of priority of various labels. It is the same logic the code will also use.

Q: Is it possible to have files uploaded to a site labeled as "confidential" automatically protected?
A: Not at the moment.

Q: Is there a way to push the Flow to all libraries / sites?
A: No. In the future you can use APIs to do this.

Q: What happens with my data in a SharePoint site which at first had no labelling and then we added labeling?
A: We don’t inherit labels to documents at this point. Read the documentation here for more information: https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels-teams-groups-sites?view=o365-worldwide

Q: What is the licensing requirement for the alerting mechanism that will alert the site/group owner if different labelled document is uploaded?
A: No additional license for this specific part.
Q: What if I want a label just for sites/teams, and not for anything else?
A: When creating a label, leave all files/email related setting blank and only configure the site/group related setting. Currently this label is still going to show up for document/email, but in the future, we plan to filter it out.

Q: When creating a new SharePoint site, we now see the Sensitivity label capability even though you say it is an opt-in feature. Why are we seeing the option when we haven't opted in? Because we see it, are all the features now available and we don't need to opt-in?
A: Read the documentation here for more information: https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labelsteams-groups-sites?view=o365-worldwide

Q: When I create a group through Outlook, I don't see the same classification labels dropdown being active. Is that expected? Can I only label via SPO/Teams only?
A: Read the documentation here for more information: https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labelsteams-groups-sites?view=o365-worldwide

Q: When will the API's be available? Are they available via private preview now?
A: Not yet.

Q: Will labels with activated Group Settings filtered out in the same way like "no group settings" labels for teams, in document label contexts?
A: No.

Q: Will the automatic labelling (inheritance) be supported soon?
A: Stay tuned!

Q: Will this be included in the Microsoft 365 roadmap for security and compliance or somewhere else?
A: Yes.

Q: Can a label be added to an existing site or group? Can a label be added to an existing site or group that was create before the AIP policy was published?
A: Yes once you opt in the new feature.

Q: Can you apply different labels per document libraries, that are all part of one site?
A: No. Only at site collection level

Q: Could you create the Flow to say document label not equal to or greater than "Top Secret"?
A: Yes. It's just a text match.
Q: For MFA enforcement for sensitivity labels, will you support 3rd party MFA providers like Ping, Duo etc. or just Microsoft Authenticator?
A: Too early to comment. Potentially yes. But this belongs to AAD and not SharePoint.

Q: What would a User see if he/she did not have a label published to them, but they go to a site with that label applied?
A: The user will still see the label applied on the site.

Q: How do you apply a label to a OneDrive site?
A: Using PowerShell. OneDrive is just another site collection.

Q: I don't have Site & Group settings. What Role do I need to be at to see it?
A: Please follow the instructions as documented at: https://aka.ms/spolabels.

Q: Are higher classified docs allowed to be uploaded to a lower classified SPO site?
A: We don't prevent any upload. We audit and send notifications. You can do your own logic after we publish the APIs.

Q: If you apply a label to an AAD group, does that translate over to SPO/Teams, and is that separate than a site label?

Q: Is there an option to perform discovery phase with all the available Sensitivity Info Types on the SharePoint site, like File Scanner? Is there a possibility to apply auto-labeling based on the label settings on an existing site?
A: Yes, the Content Explorer, currently in preview, will give you that information.

Q: When will the label applied to the site also apply to existing and new documents stored within?
A: Not at this point, but the SharePoint team is working on implementing this functionality. Please respond to the survey to provide feedback on this capability.

Q: To be able to use the sensitivity labeling, do you need the newest product version?
A: You don’t need a client to use this label on container. If you are on Proplus, you can use the built-in labeling feature within Office client on all platforms. Only if you’re not on Proplus, you can deploy AIP client (plug-in) to apply labels.

Q: Once a label is applied to the Site (or Team), will all files in that container inherit the sensitivity label (and thus protections) of that site?
A: Not for now. But we plan to add this in the future. Please complete the survey to provide feedback on this functionality:

Q: Can you create AAD conditional access policy based on document label instead of SPO site label?
A: Not at the moment.

Q: Will you be adding an option to restrict sites/groups to files of the same (or lower) labels? Or add an option to prevent files not labeled from being uploaded to classified sites?
A: Not out of box. We encourage you write your own custom logic with our api's as we release them soon.

Q: You are enabling "sensitive by default". Are there plans to enable "sensitive by customer defined labels"?
A: It's an interesting thought.

**Licensing Questions:**

Q: Which sensitivity labels functionality is already available in O365 E3 - Security & Compliance Center, creating and applying labels for documents, containers etc.? e.g. Security & Compliance Center is not listed among O365 E3 features.
A: Many features in Security and Compliance center are available in O365 E3, like creating and publishing labels for documents and containers. Some features in Security and Compliance center are only in Office 365 E5, like auto-labeling configuration.

Q: Is Office 365 E1 with SPO Plan 2 and EXO Plan 2 sufficient to use sensitivity labels?
A: Office 365 E3 is sufficient to use sensitivity label, like manually labeling a file or SPO site. Advanced features like automatically labeling a file or email requires Office 365 E5.

Q: Having e.g. the Office 365 E3 license, are all users eligible of using / applying labels if they have been published for all users?
A: Yes, if the user has Office 365 E3 license assigned.

Q: Does the auditing require any special license needs in addition to Office 365 E3 + EMS E3?
A: The use of the new “Data Classification” auditing via “Activity Explorer” requires an Office E5 license. You can access data audited from various sources using the Office 365 Audit Log in Security & Compliance center. This will show you the audit logs that have been mentioned in this webinar and should require Office E3 license.

Q: Can you please clarify the licensing requirements? I assumed it requires an AIP P1 license for manual labeling.
A: There are different ways you can apply a label manually on a file:
1) with AIP add-on. This requires AIP P1 license.
2) with built-in labeling functionality within all Office client (win32, mac, web, mobile). This requires Office 365 E3.

Q: Do you need AIP P1 or P2 to apply sensitivity labels to sites/groups/teams?
A: You need an Office E3 as a baseline. This functionality is not provided by AIP client, so no requirement for AIP P1 or P2 license.

Q: Is the ability to apply labels to Teams only available for E5 licensed users?
A: It is available for Office E3 licensed users

Q: You showed a sensitivity flow action. does that action require a premium connector (extra flow licensing) or is it covered in E3?
A: It is covered in E3.