

Ever since uninstalling one drive because it prevented me from saving to iCloud I have not been able to create a copy of the file or rename the file as it reports a sharing violation. It directs me to a Temp file that does not exist. This is a data loss situation.

CU

Customer - 3/12/2024, 03:59 PM

CH Thank you for contacting Microsoft Support. My name is Chukwuemeka. I am happy to help you with your issue today.

Chukwuemeka - 3/12/2024, 04:05 PM

In case you get disconnected from the conversation, please use this url to reconnect to this conversation : [https://support.microsoft.com/en-us/home/livechatwidget?oc.reconnectid=b6f3a377-0d94-458e-90fd-ddae54e80b77&customcontext={\"CaseNumber\"%3A\"7037004876\"}&ui=en-US&rs=en-US&ad=US&fromar=1](https://support.microsoft.com/en-us/home/livechatwidget?oc.reconnectid=b6f3a377-0d94-458e-90fd-ddae54e80b77&customcontext={\)

Chukwuemeka - 3/12/2024, 04:05 PM

Kindly provide your phone number, in case the chat gets disconnected due to technical issues, I will call you back within the next few minutes to continue with the support.

Chukwuemeka - 3/12/2024, 04:06 PM

Hi, I haven't received anything from you. If you are in the middle of typing something, kindly let me know.

Chukwuemeka - 3/12/2024, 04:06 PM

I am here

CU

Customer - 3/12/2024, 04:06 PM

3103084489

Customer - 3/12/2024, 04:07 PM

I deleted the one drive container file

Customer - 3/12/2024, 04:07 PM

this is on a mac

Customer - 3/12/2024, 04:07 PM

CH Thank you for providing the information

Chukwuemeka - 3/12/2024, 04:07 PM

can I send you a pdf

CU

Customer - 3/12/2024, 04:08 PM

CH Yes please