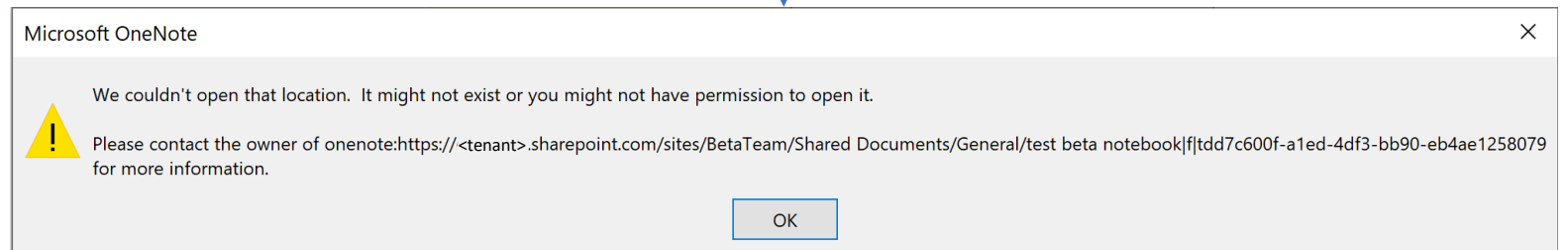
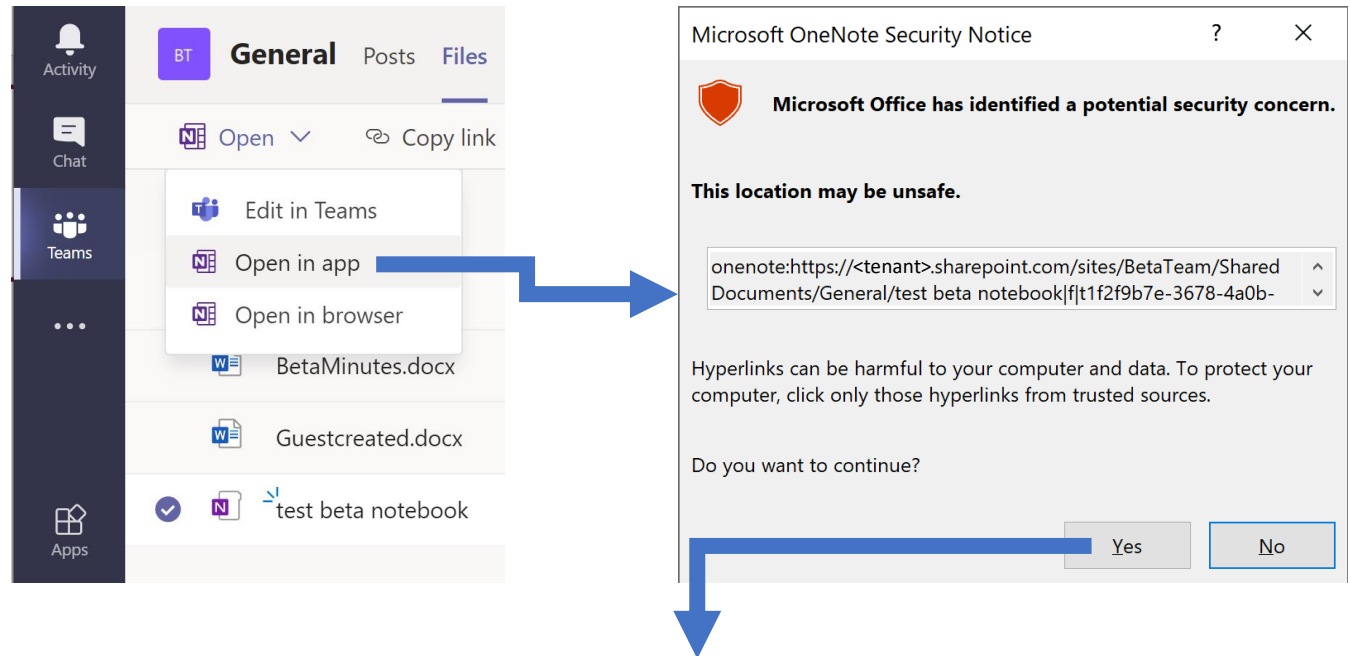


Teams Failure: OneNote Desktop

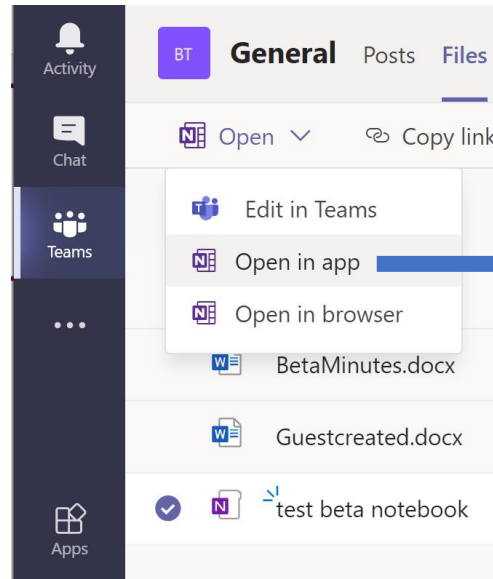
1. From Teams Web or App, select the OneNote file and click Open > Open in App.
2. OneNote opens with a security notice warning.
3. Click Yes to continue.
4. OneNote fails to open notebook with error “We couldn’t open that location.”
5. Clicking OK on the error does not open the notebook.

Security Notice URL =
onenote:https://<tenant>.sharepoint.com/sites/
BetaTeam/Shared Documents/General/test beta
notebook|f|tdd7c600f-a1ed-4df3-bb90-
eb4ae1258079



Teams Failure: OneNote Modern

1. From Teams Web or App, select the OneNote file and click Open > Open in App.
2. OneNote opens with an error.
3. Clicking OK on the error does not open the notebook.



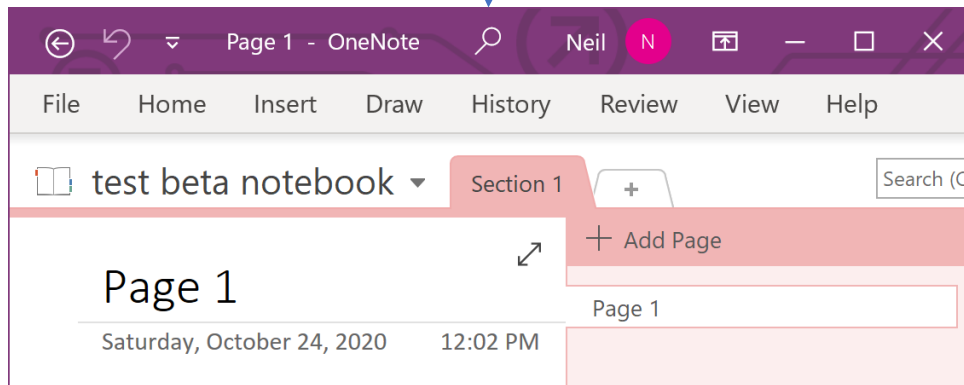
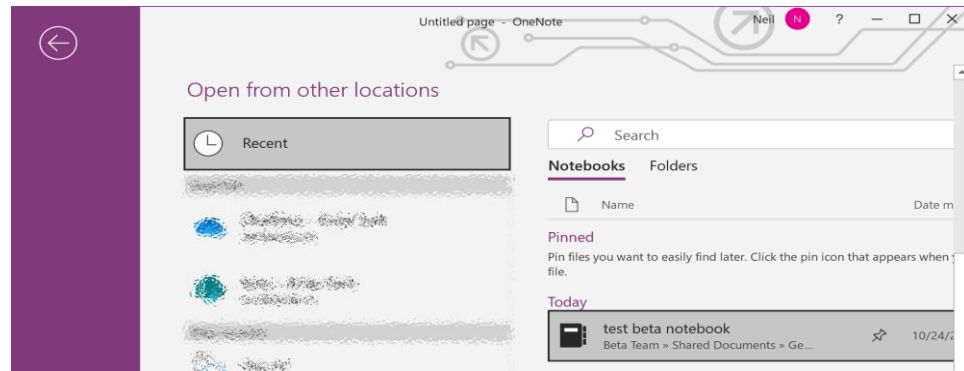
Microsoft OneNote

Sorry, we couldn't open the notes that you were looking for. OneNote may still be syncing them, you may not have permission to open them, or they may have been moved or deleted.

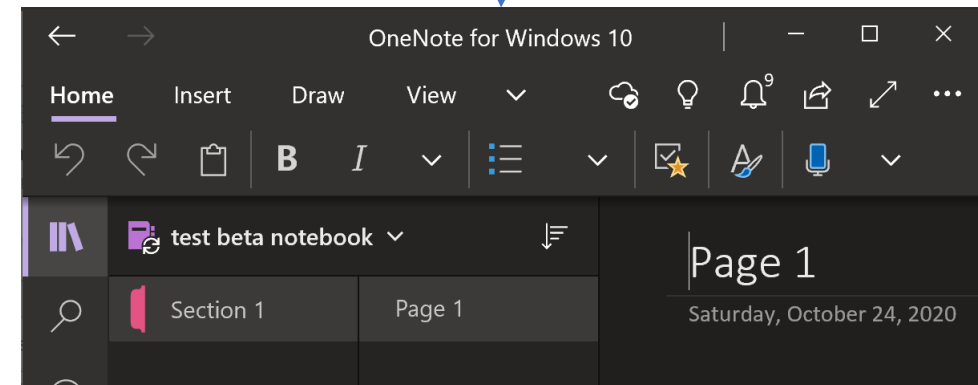
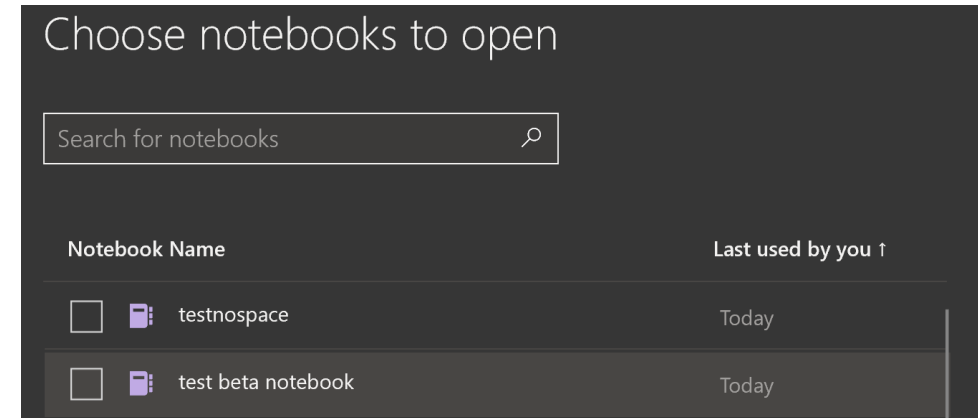
OK

After Teams failure: Success opening directly from OneNote

1. Open OneNote desktop.
2. Go to File > Open and select the notebook from the list.
3. The notebook opens as expected with no errors.



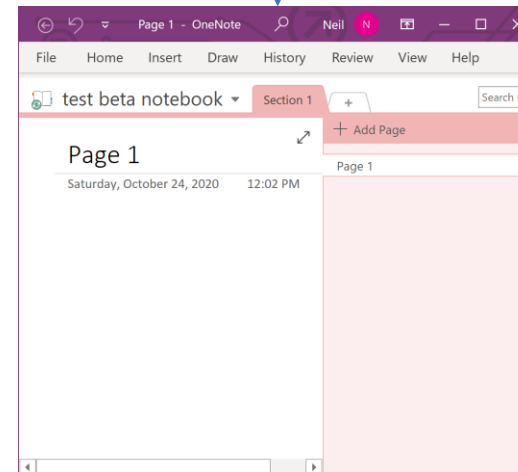
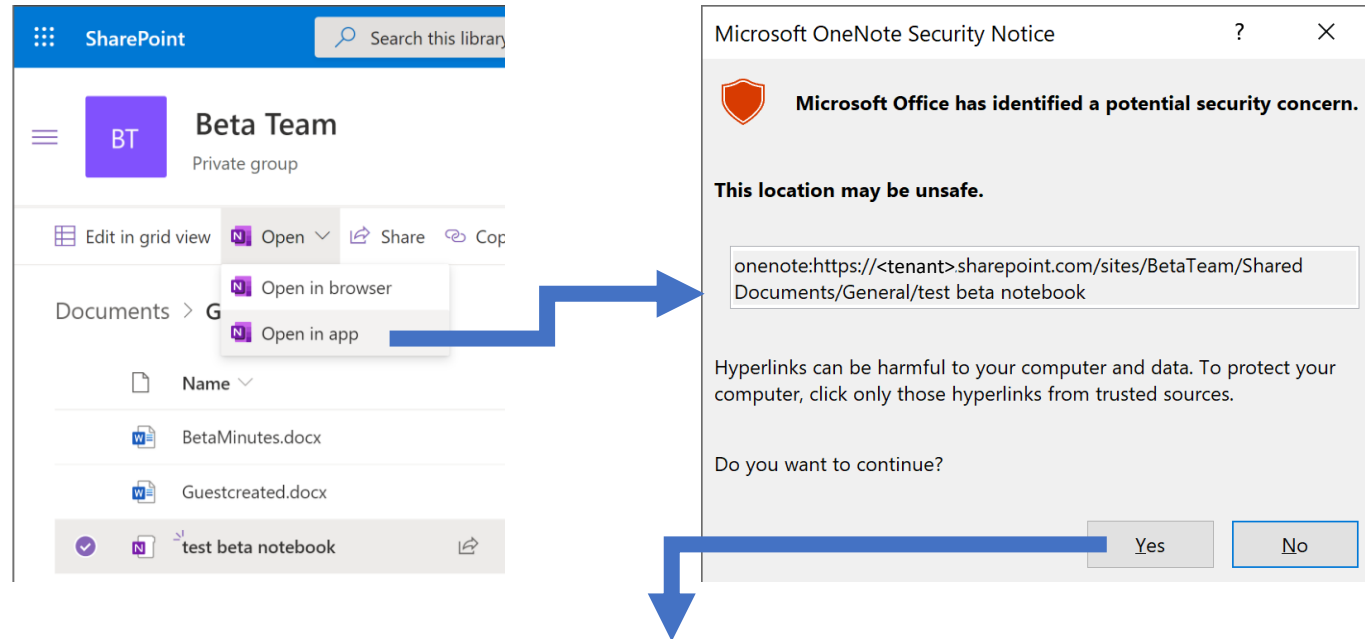
1. Open OneNote modern.
2. Open the notebook dropdown and click "More Notebooks..."
3. Select the notebook from the list and click Open.
4. The notebook opens as expected with no errors.



SharePoint Success: OneNote Desktop

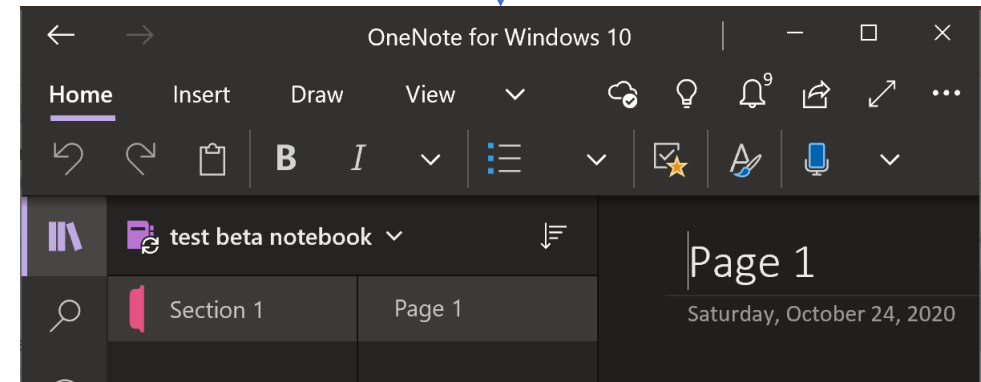
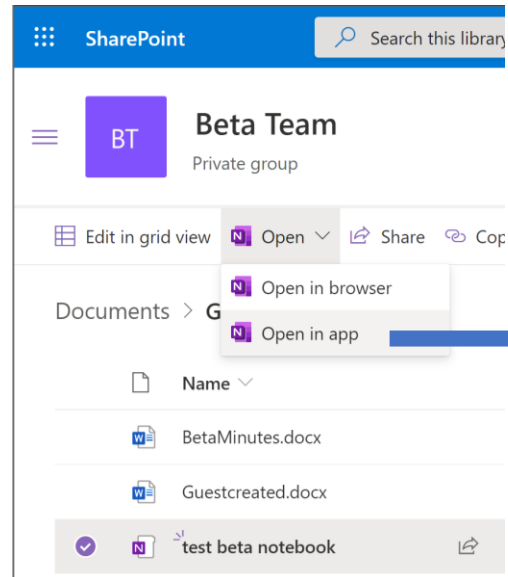
1. Close the notebook in OneNote if already open.
2. From SharePoint, select the OneNote file and click Open > Open in App.
3. OneNote opens with a security notice.
4. Click Yes to continue.
5. OneNote opens the notebook as expected.

URL in Security Notice =
`onenote:https://<tenant>.sharepoint.com/sites/BetaTeam/Shared Documents/General/test beta notebook`



SharePoint Success: OneNote Modern

1. Close the notebook in OneNote if already open.
2. From SharePoint, select the OneNote file and click Open > Open in App.
3. OneNote opens the notebook as expected.



Compare Security Notice URLs

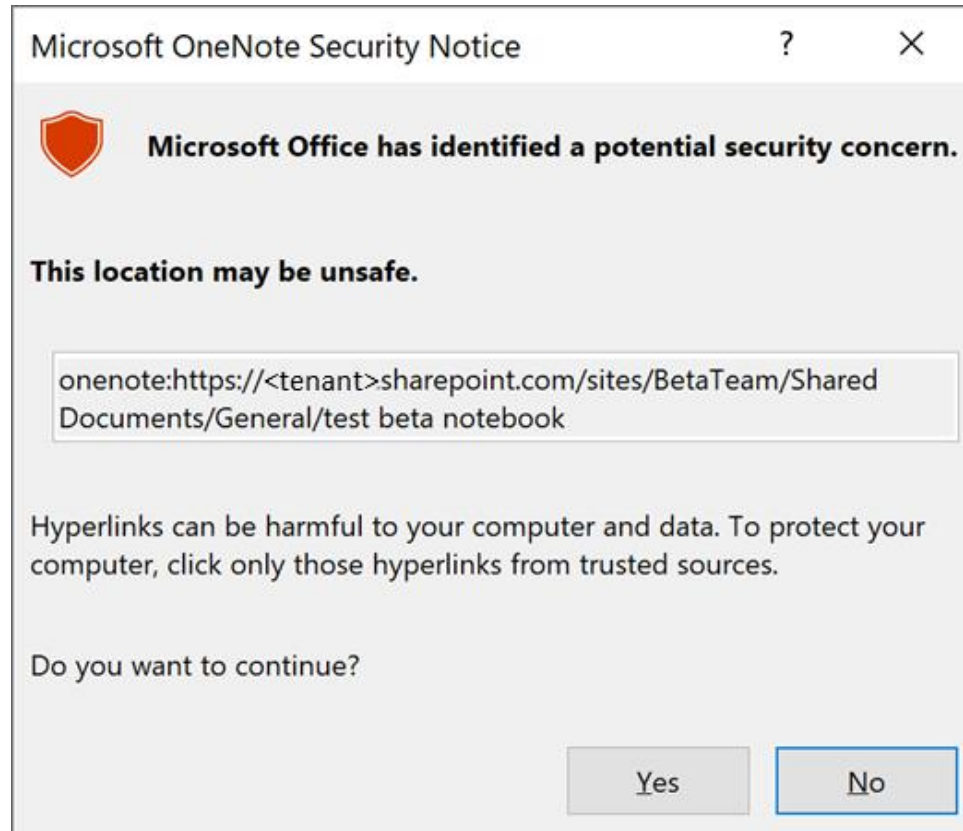


Figure 1: OneNote Security Notice from SharePoint

onenote:https://<tenant>.sharepoint.com/sites/BetaTeam/Shared Documents/General/test beta notebook

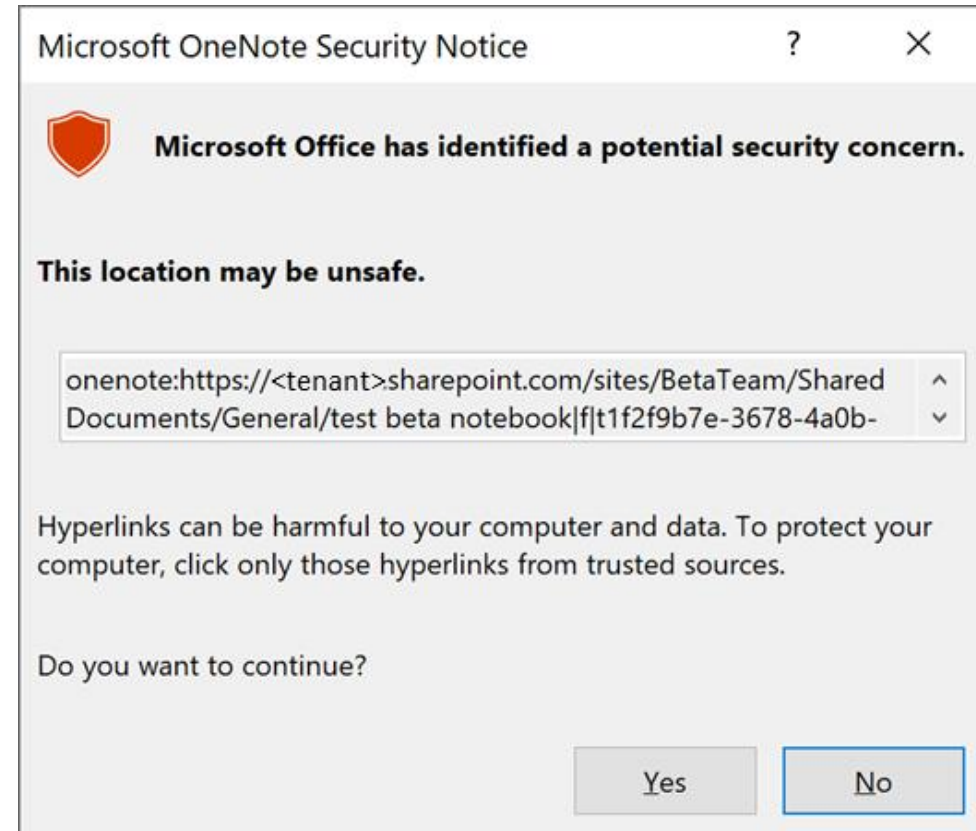


Figure 2: OneNote Security Notice from Teams

onenote:https://<tenant>.sharepoint.com/sites/BetaTeam/Shared Documents/General/test beta notebook|f|tdd7c600f-a1ed-4df3-bb90-eb4ae1258079