



Webinar FAQ: Office Channels

Prepared by:

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- **View** the Office Channels documentation for additional information: <https://docs.microsoft.com/en-us/deployoffice/update-channels-changes>
- **Sign up** for the MIP Preview Program: <https://aka.ms/MIP-Preview>
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Features & Capabilities

Q: How often does current channel update?

A: *Current Channel updates at least once monthly. There may be more than one update per month. In contrast, Monthly Enterprise Channel gets exactly one update per month on a pre-defined schedule.*

Q: Regarding the previously mentioned collaboration features, is there an update to the following important feature?

<https://www.microsoft.com/de-at/microsoft-365/roadmap?filters=&searchterms=68913>

A: *This is now available in public preview for testing on non-production tenants. Details:*

<https://docs.microsoft.com/en-us/microsoft-365/compliance/sensitivity-labels-coauthoring?view=o365-worldwide>

Q: What many customers do not understand is to what use/when. For example, should I use M365 Admin Center, or Office Admin Center or Intune or what and when. We asked in past in forums, but some comparison table with guidance in Docs would be really appreciated.

A: *Here's a comparison table that might be helpful:* <https://docs.microsoft.com/en-us/microsoft-365/security/mtp/portals?view=o365-worldwide>

Q: Regarding Intelligent Insights, is this collected information stored in the US or does it stay in the EU for us?

A: all of our collected information is stored securely and compliantly based on our data collection rules found in the Azure data collection docs [Data Privacy in the Trusted Cloud | Microsoft Azure](#)

Q: And possible, if we use ADR in MECM, the caution word like please, do not mess with Office Admin Center config for updates. Nothing happens. Or you broke it.

A: with all the new tools in the M365 Apps admin center, we are offering new ways to manage your Office apps, we are not making any changes to MECM. You can continue to use MECM to service your devices if you so choose. We are working with the MECM team to make the ADR definitions better for naming the updates as there are multiple updates that come with each update each month. We are hoping for improvement here very soon.

Q: Can you monitor MIP UL client disablement?

A: There are tools to monitor software uninstalls (e.g. AIP UL client) and registry changes in endpoint devices (e.g. LoadBehavior), which should reflect the UL plugin status, but more importantly the built-in Labeling Mike has been talking about can't be disabled by the end user, so if this is a concern that's another reason to switch to the monthly channel. What's more, if you are in current or monthly enterprise channel, if you disable the AIP UL plugin you will still see the built-in labels so the impact is minimal.

Q: When will labelling be applied for other Microsoft apps such as Visio and Project?

A:

Q: Does the built-in client work for PDFs/Adobe, also?

A: To be clear with the terminology, there's no such thing as a "built-in client". Built-in labels do not require a client, and are provided by each individual application. Office applications have built-in labels, while Adobe supports labeled PDFs natively, but they don't have a built-in UI to apply labels within Adobe Apps. This is something that Adobe has been working in but we don't have a timeline for them providing this functionality. Please reach-out to Adobe directly to request that they release this capability.

Q: Does the double encryption require any specific side client version?

A.: Yes, see [this documentation](#) for details.

Q: Does any of this relate to the Unified Labeling client or is this only for the app built-in capabilities?

A: Any currently supported version of the AIP Unified Labeling client supports DKE, while built-in labels in Office don't have this capability yet. All the functionality discussed in this webinar pertains to the built-in labels specifically.

Q: Should we look at this as a replacement for Azure Information Protection? If no, what is the intermingling of both as a strategy?

A: For labeling of Office documents, yes. While the AIP Unified labeling client will continue to be available, we expect customers on the Microsoft 365 apps to switch to built-in labels as soon as all the features they need are available in the Office channel they use. For labeling of non-Office files types, we expect organizations to continue using the AIP UL client.

Q: Is there a MIP "release schedule" table like this but for GCC tenants? The GCC are on a different release schedule but finding that information is difficult.

A: [This table](#) describes the minimum versions of Microsoft 365 apps needed to use built-in sensitivity label functionality in the commercial cloud. You're right that the specifics for other environments like GCC or GCC-High are not itemized here. We'll look into publishing more information on this topic. Until then, I will share that the following minimum versions are needed to use this functionality in GCC and GCC-High:

- Microsoft 365 apps on Windows: version 2012+*
- Microsoft 365 apps on Mac: version 16.44+*
- Microsoft 365 apps on iOS: version 2.43+*
- Microsoft 365 apps on Android: version 16.0.13530+*

Q: Are the built-in sensitivity labels now available in GCC? Previously we needed to install the AIP plugin before we could manually apply a sensitivity label.

A: Yes, they are available today, since late January in GCC and GCC High, and rolling out to DOD.

Q: Can we stop track and revoke at client level ?

A: That's a feature available with the AIP Unified Labeling client, not with built-in labeling, please reach out to your contact for AIP for details on capabilities related to tracking and revocation.

Q: Is there a roadmap to find an alternative for the plain text key in DKE?

A: The key in DKE can be in an HSM today, If you refer to the symmetric key, then it's protected by TLS. In any case, the key should not be stored in plaintext in production as it is with the sample DKE code, customers putting it in production should modify the code to use their own HSM or a third party key management service

Q: Is there any plan for full feature parity with the AIP UL Client - for instance: Different Default Label for Outlook?

A: We are working toward building feature parity with the AIP UL client into the built-in feature set. OutlookDefaultLabel and DisableMandatoryInOutlook settings are two that are in the works and coming soon. These features are available today in Outlook for Windows when using the AIP UL client. We expect to add support those settings in Outlook apps on mobile, Mac, and web in the coming weeks, and finally add support to Outlook on Windows (built-in, without AIP client) with version 2103+ which should be available in Current Channel in Q2 CY21.

Q: Is there anything to auto label all content in a container such as a SharePoint library or folder?

A: You can use MCAS for this purpose, we also offering service side autolabeling (in Compliance center) but SIT as a condition is required. Autolabelling for all newly uploaded documents is on the roadmap though.

Q: Does the built-in sensitivity label has the bar like AIP UL Client?

A: No – the built-in sensitivity label functionality allows label selection via the Sensitivity ribbon button. We know several AIP customers prefer the level of visibility they get with the AIP bar user experience, so we are planning an updated built-in labeling user interface to achieve a similar level of visibility in the future.

Q: Is there also an overview / comparison of the available capabilities in the mobile apps e.g. Outlook for ios?

A: Yes, see [this page](#).

Q: Are there any updates on the plans regarding inheritance of labels on classify spo pages?

A: Yes, this is in the works.

Q: Will built-in be able to trigger external encryption such as s/MIME?

A: Today, this feature requires the AIP client. Building this into the built-in labeling system is on the backlog.

Q: When a user leaves and their account is disabled, can an admin modify the labels so that a different user can access the files?

A: For sensitivity labels – as they are intended for groups, there should not be any problem. For UDP, superuser can consume content, and admin can grant the same email address as a proxy address to another user (e.g. their former manager) so the other user has access to all the content as the original user.

Q: "For email messages with attachments, apply a label that matches the highest classification of those attachments" Will this work in Microsoft Apps in the future?

A: The AIP client allows for this today, but the built-in labeling system in Microsoft 365 apps does not. This is on our backlog for the future, yes.