

Enhance your deployment with new Teams Premium features

Abbie Sweeney & Grayson Taylor





Teams Premium Features



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Personalized

Intelligent

Advanced Meeting Types

End-to-end encryption option

- Encryption of information at its origin and decryption at its intended destination without the ability for intermediate nodes to decrypt.
- If enabled by IT, meeting organizers can leverage E2EE for Teams meetings. Try E2EE for 1:1 Teams calls: https://aka.ms/e2ee

Watermark

 Superimposes an image consisting of a meeting participant's email address onto the shared content they're viewing and over their video feed to help prevent viewers from leaking sensitive or confidential content shared during the meeting

Sensitivity Labels for meetings

- Compliance officers can create sensitivity labels and define what meeting options are affected.
- Settings chosen will be enforced to Teams meetings that have this label applied, includes channel meetings and those scheduled in Teams or Outlook
- Prevent copy/paste can be enabled for sensitivity labels to protect highly sensitive conversations and prevent leakage of confidential data

Who can record

 Who can record meeting option can help meeting organizers easily manage who can record their meetings

Meeting templates

- Meeting templates can be used to configure default values of meeting options and to control which scheduling options are available to meeting organizers (external meetings, Board meetings, etc.)
- Templates can be assigned to specific users

Branded meetings

 Customization of meetings with your organization's branding. IT Admins can define a custom logo and background for the meeting pre-join and lobby experience to highlight their brand for all participants (internal and external)

Org-defined backgrounds & custom Together-mode scenes

 Custom tenant level backgrounds and Togethermode scenes that can be uploaded by IT admins to reflect the unique culture and branding of their organization.

Custom user policy packages

 Predefined policies and settings that IT Admins can customize and apply to a group of users who have a similar roles in their organization to simplify, streamline, and help provide consistency when managing policies

Live Translation for Captions Select live caption translation

 Select live caption translation in your preferred language to enabled all users to fully participate in meetings without language barriers

Intelligent Recap: Recording

- Personalized timeline markers that call out important moments in the meeting such as when your name was mentioned, leave/join events, and screen share events
- Auto generated chapters to navigate recordings

Intelligent Recap: Transcript

• Intelligent search with suggested speaker in transcript

Intelligent Recap: Action items

Al generated tasks during and after meetings

Premium Webinar & Townhalls • Webinars – structured & interactive

- Webinars structured & interactive presentations to a broader audience
- Townhalls One-2-many format streaming, using advanced production tools and structured management

Microsoft eCDN for live events

 eCDN providers can used for Teams Live Events (and eventually Overflow) to help reduce network strain/saturation on corporate networks during highbandwidth events

Virtual appointments

- Premium analytics that drive business insights and key investments
- Customized meeting treatment that promotes a more personalized virtual experience
- Walk-in appointments that expands service reach and generates demand

Protected

End-to-end encryption

Scenarios for E2EE Meeting

What's included:

- E2EE for Audio/Video meetings up to 50 participants
- Screen share

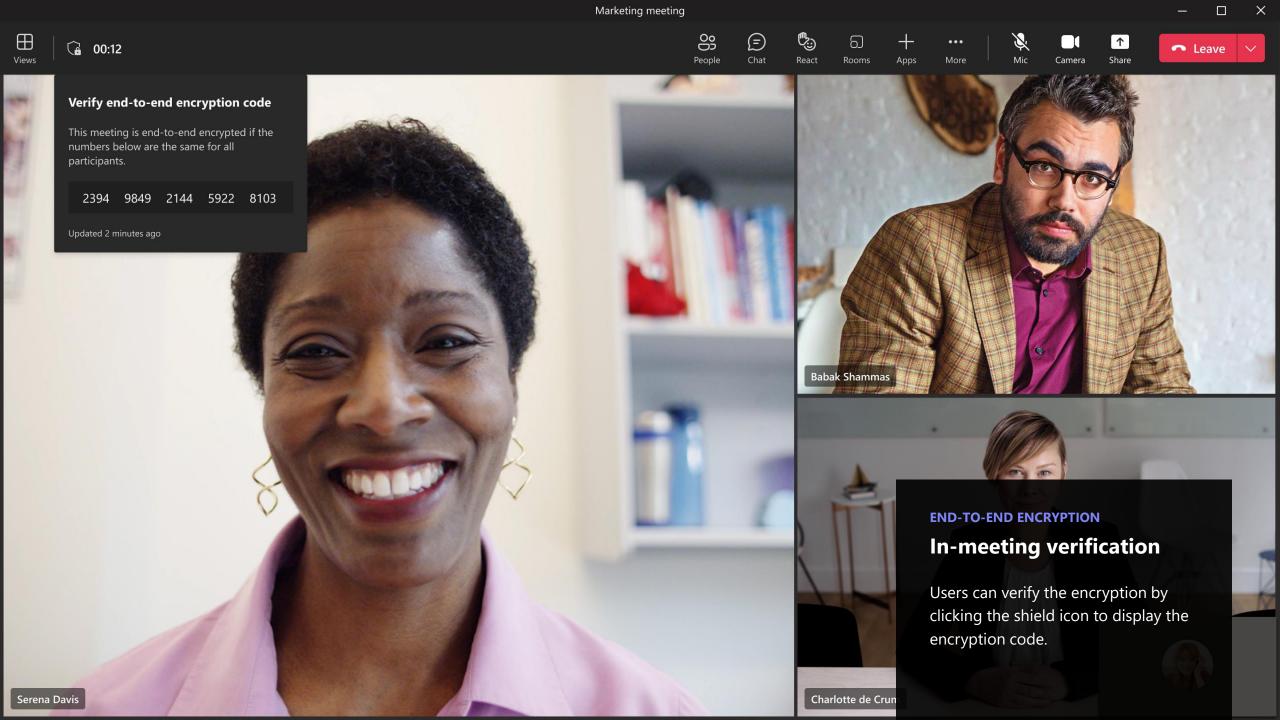
Features disabled with E2EE:

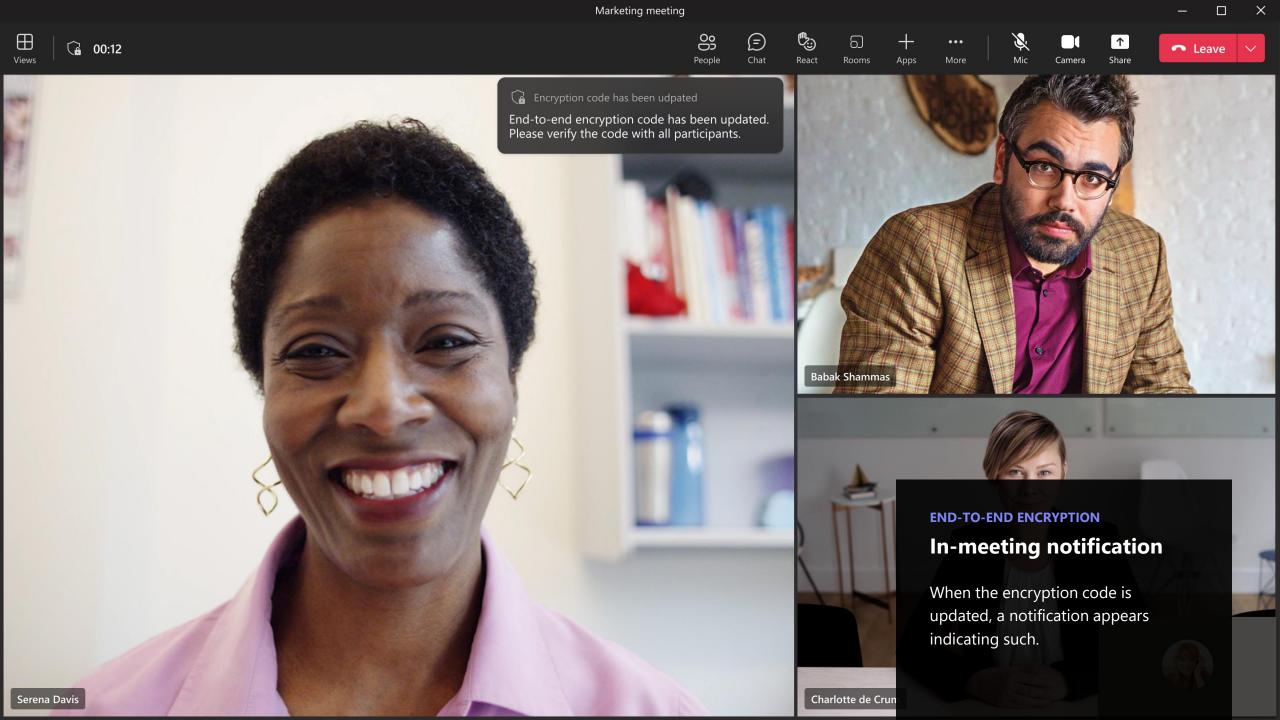
- Recording
- Transcription
- Together Mode
- Large Gallery
- Large Meetings
- PSTN Scenarios

E2EE + Compliance Recording

Users that have Compliance Recording enabled will not be able to join E2EE Meetings

Try E2EE for 1:1 Teams calls: https://aka.ms/e2ee





Protected

Watermarking

Scenarios for Watermark Meeting

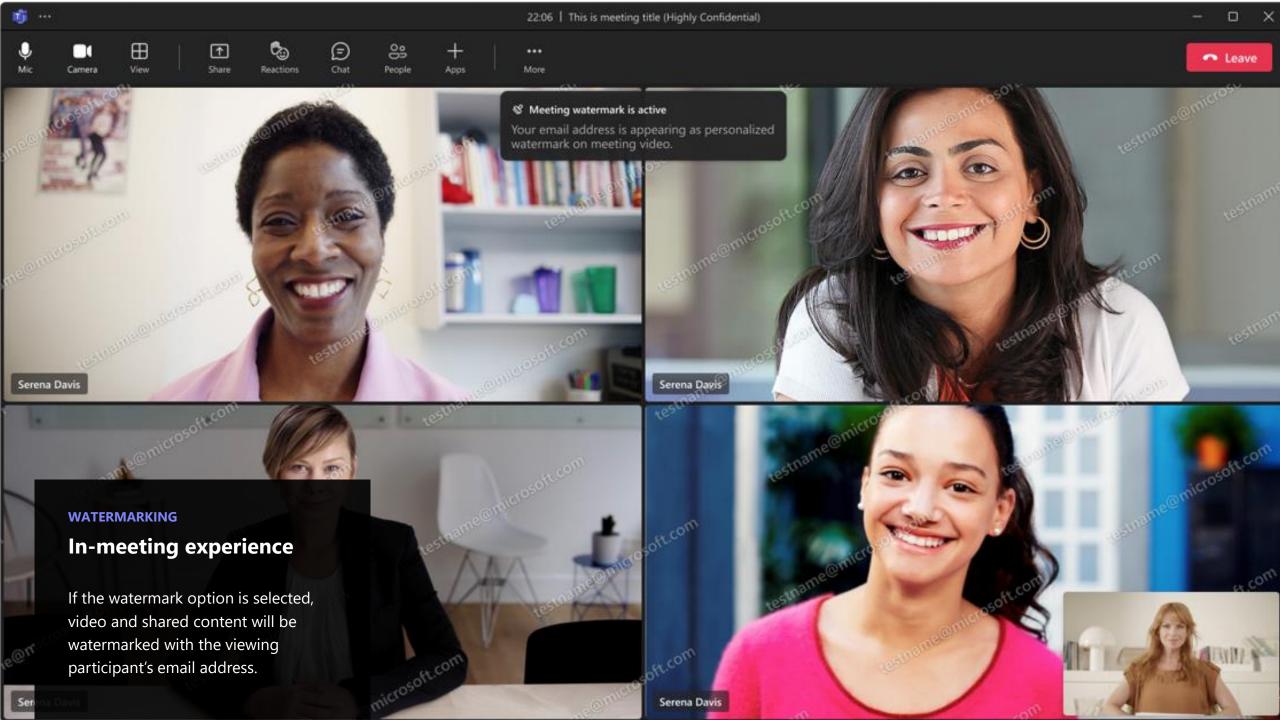
What's included:

- Watermark works for Windows and Desktop sharing
- · Watermark works for camera stream
- Platform: Desktop (Windows, MAC) Mobile (IOS, Android)

Features disabled with Watermark:

- PPT Live
- Whiteboard
- Recording
- Together Mode
- Large Gallery
- > Anonymous users (not signed in) will have audio only experience.
- Users joining from Teams Web, VDI and Microsoft Teams Room will have audio only experience.





S Protected by a watermark























Serena Davis



Babak Shammas



Inna Laar



Aaron Buxton



WATERMARKING In-meeting experience

Anonymous users will get audio only experience.





Charlotte De Crum



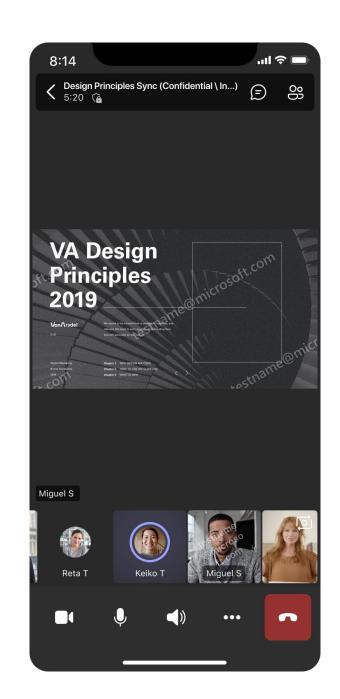
Joshua Vanburen



Aadi Kapoor

Mobile experience

If the watermark option is selected, video and shared content will be watermarked with the viewing participant's email address.

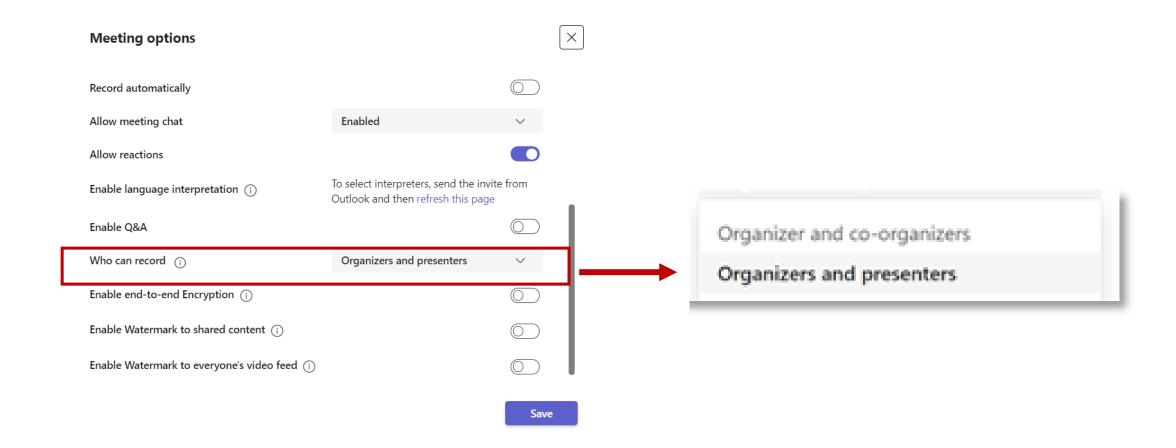




Protected

Who can record

Who can record



Protected

Sensitivity Labels

Meeting Options/Features Controlled by Sensitivity Label

- Who can bypass lobby
- Always let callers bypass the lobby
- Who can present?
- Record automatically
- Allow meeting chat
- End-to-end encryption for meetings
- Watermark
- Prevent copy/paste of meeting chat
- Who can record

 \equiv

Save and close













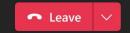












Meeting sensitivity

Highly Confidential \ Internal Only

Internal high-risk secrets limited to need-toknow individuals, internal to our company.

Meeting functionality may differ due to sensitivity. Learn more

Verify end-to-end encryption code

This meeting is end-to-end encrypted if the numbers below are the same for all participants.

2394 9849 2144 5922 8103

Updated 2 minutes ago

SENSITIVITY LABELS

In-meeting experience

Sensitivity labels can be found inmeeting on the title bar or at the shield icon.







Beth Davies



MJ Price



00:22:06

















Sensitivity label updated in-

more of these 3 MOs: E2EE,

Watermark, Who can record

Sensitivity label is updated to the sensitivity label that maps to one or

meeting

Meeting sensitivity updated to Confidential \ Internal

End-to-end encryption, watermark, who can record, and record automatically will take affect after the meeting has restarted.







Beth Davies

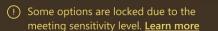


Pete Turner





Meeting options



Sensitivity (i)

Confidential \ Internal Only

Who can bypass the lobby? (i) 🗅

People in my organization and ...

Always let callers bypass the lobby

Announce when callers join or

leave (i)

Choose co-organizers:

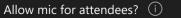
None

Who can present?

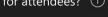
Everyone

Managed mode 🕕









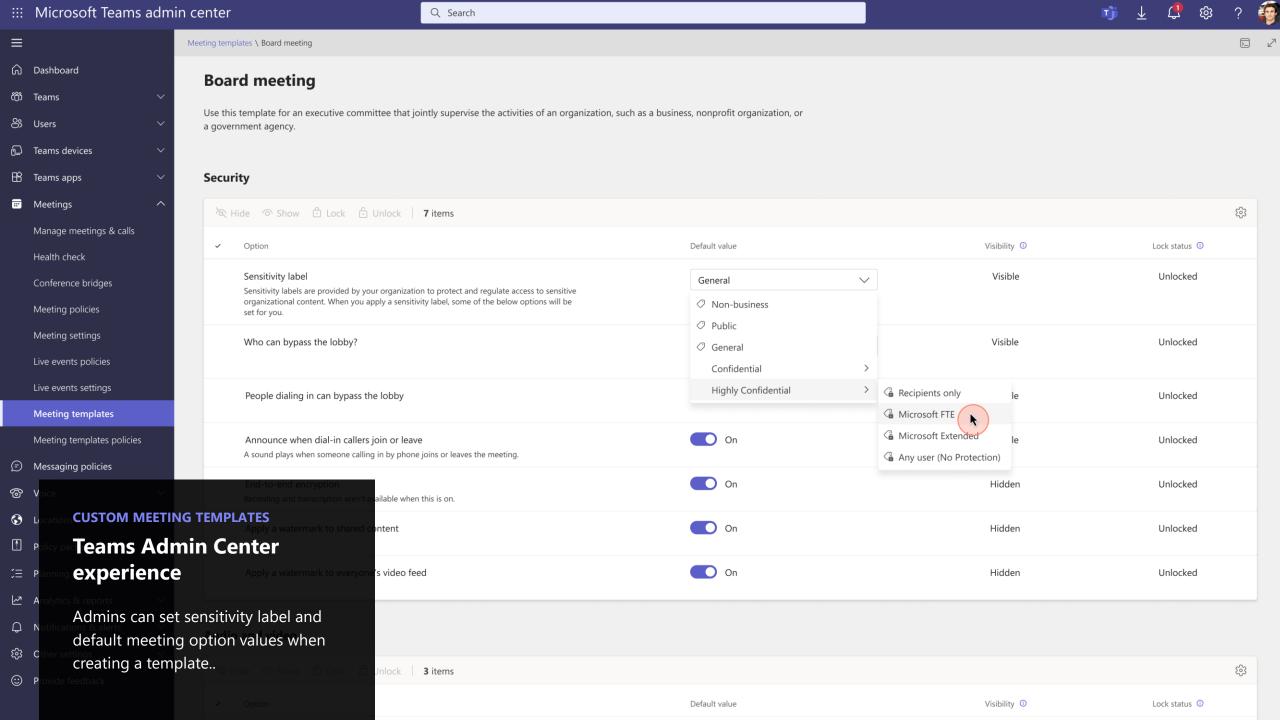


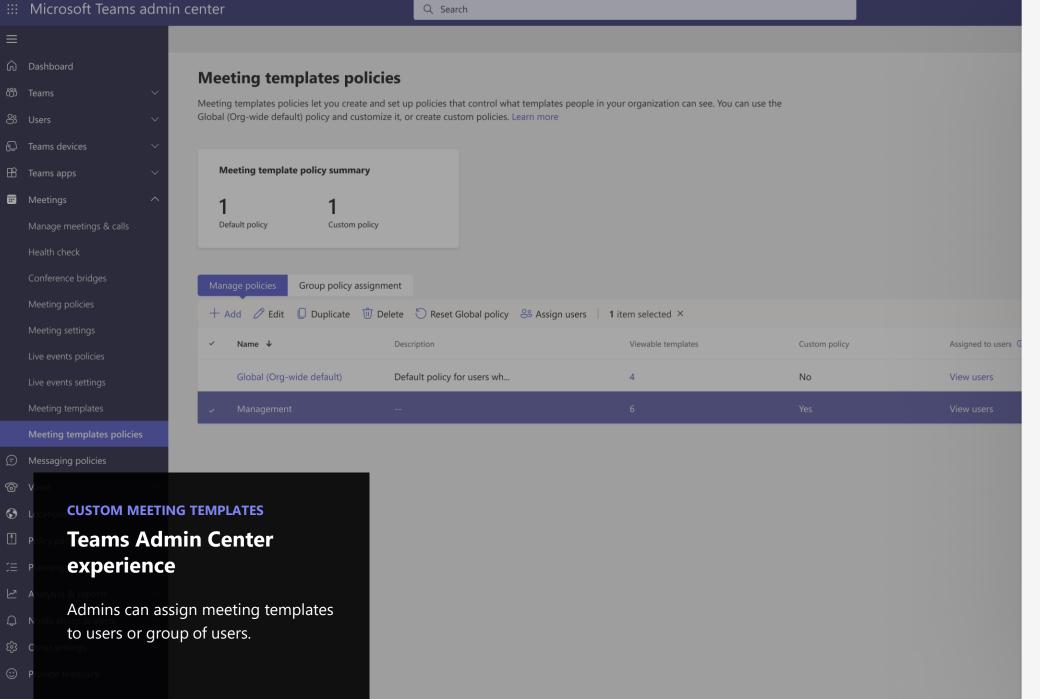




PERSONALIZED

Custom meeting templates





Manage users

Management

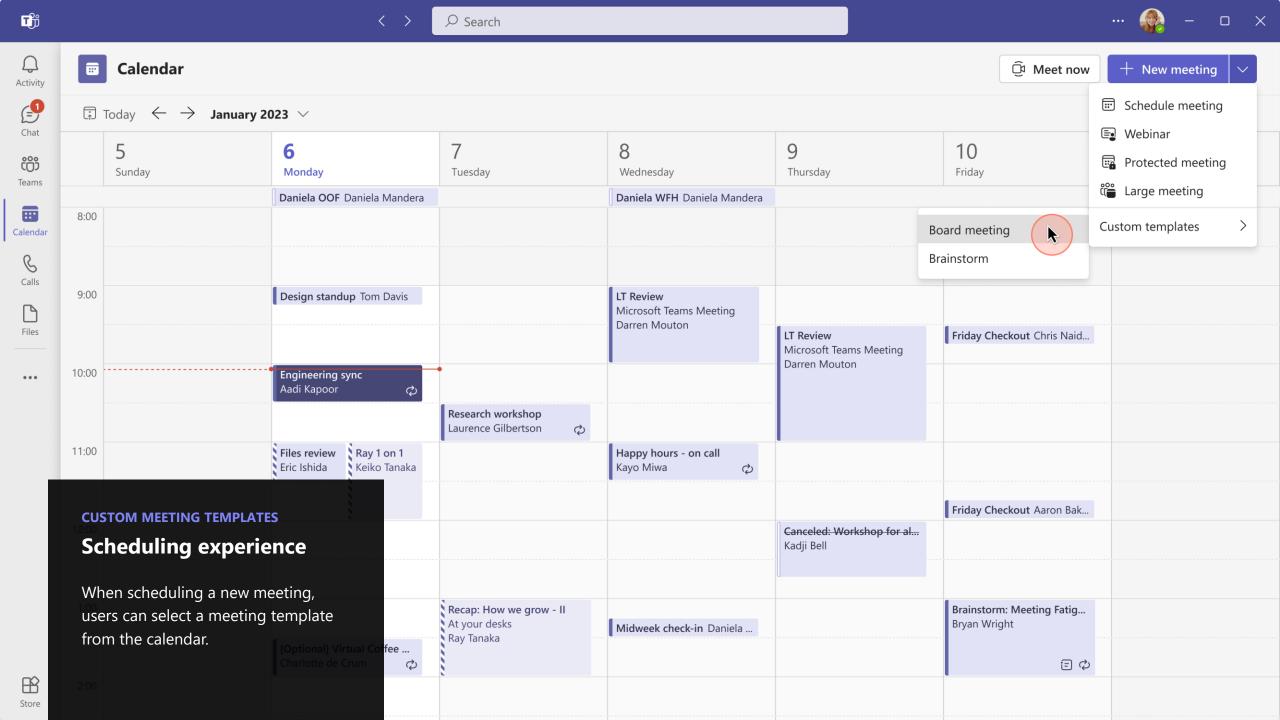
You can assign policies to users

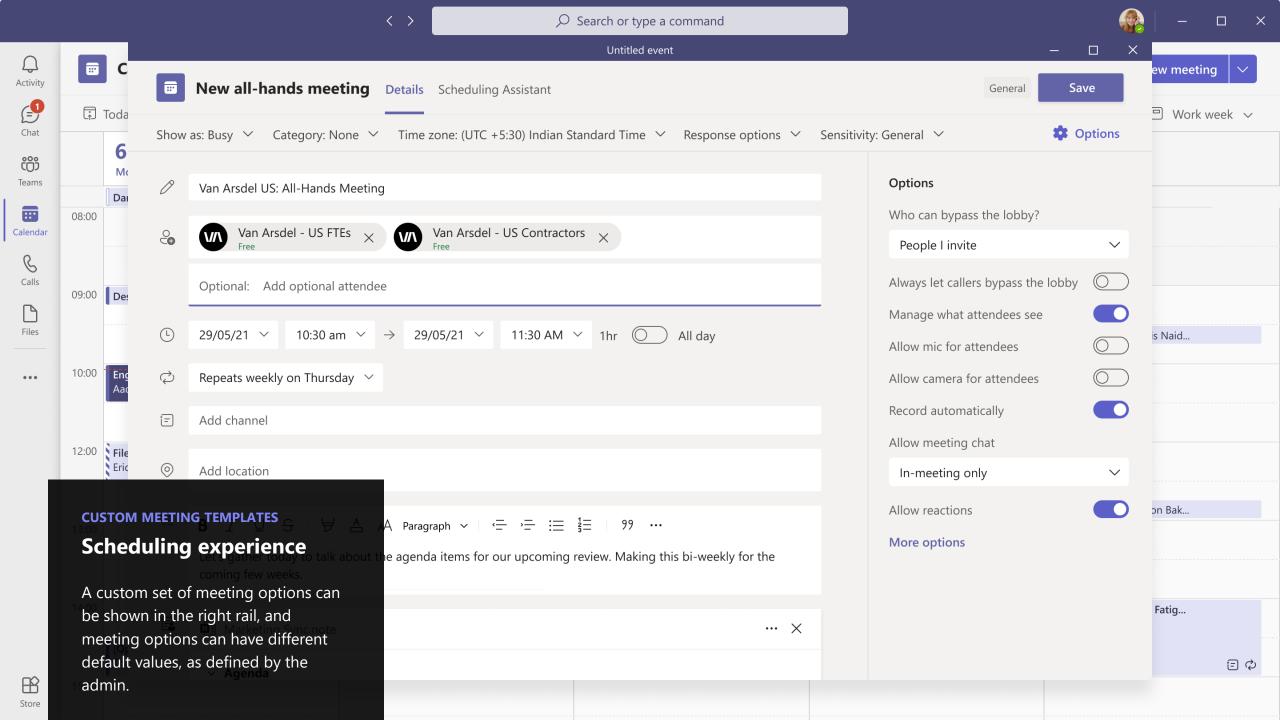
AB Alberto Burgos (aburgos)
Software engineer ||

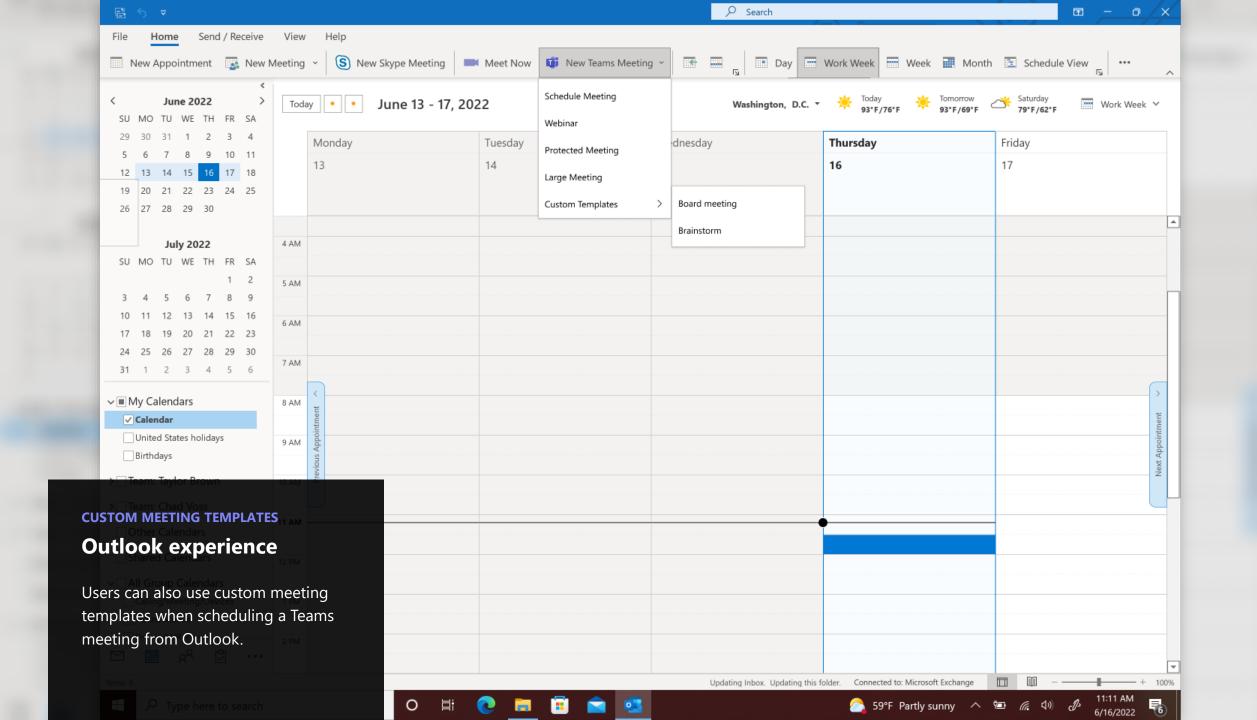
Daniela Mandera (dmandera)

Principal Design Manager



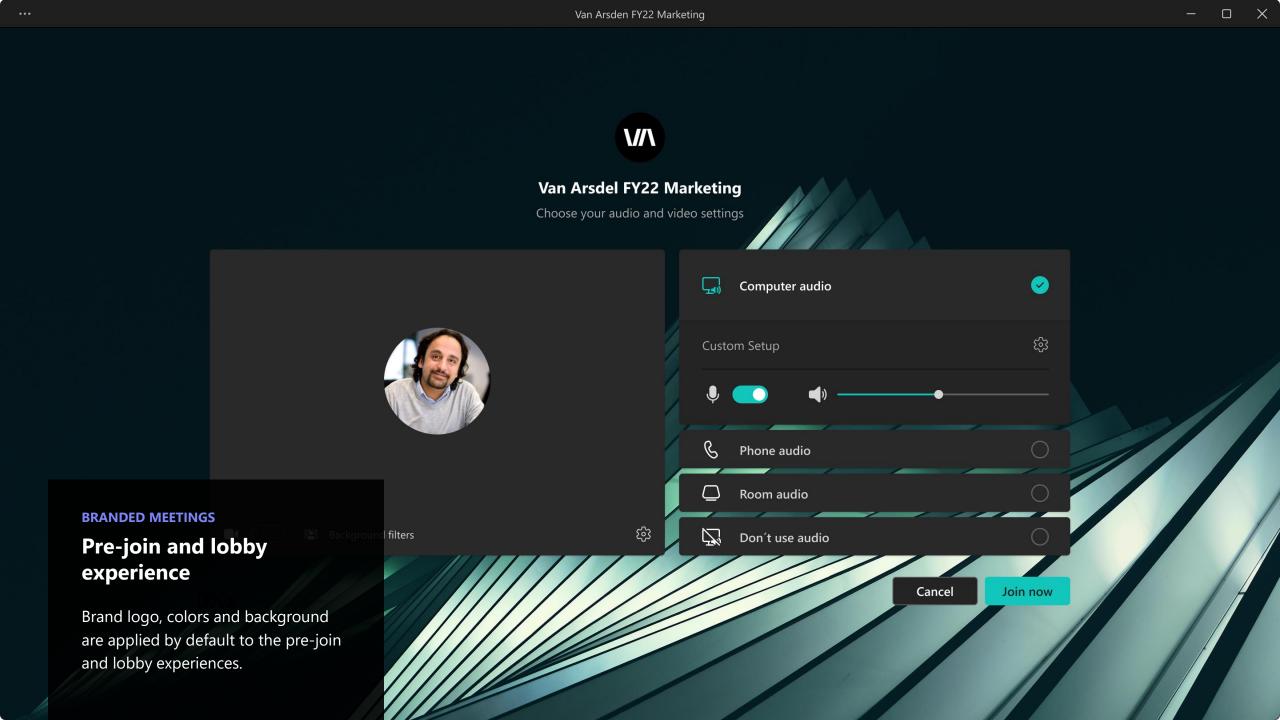


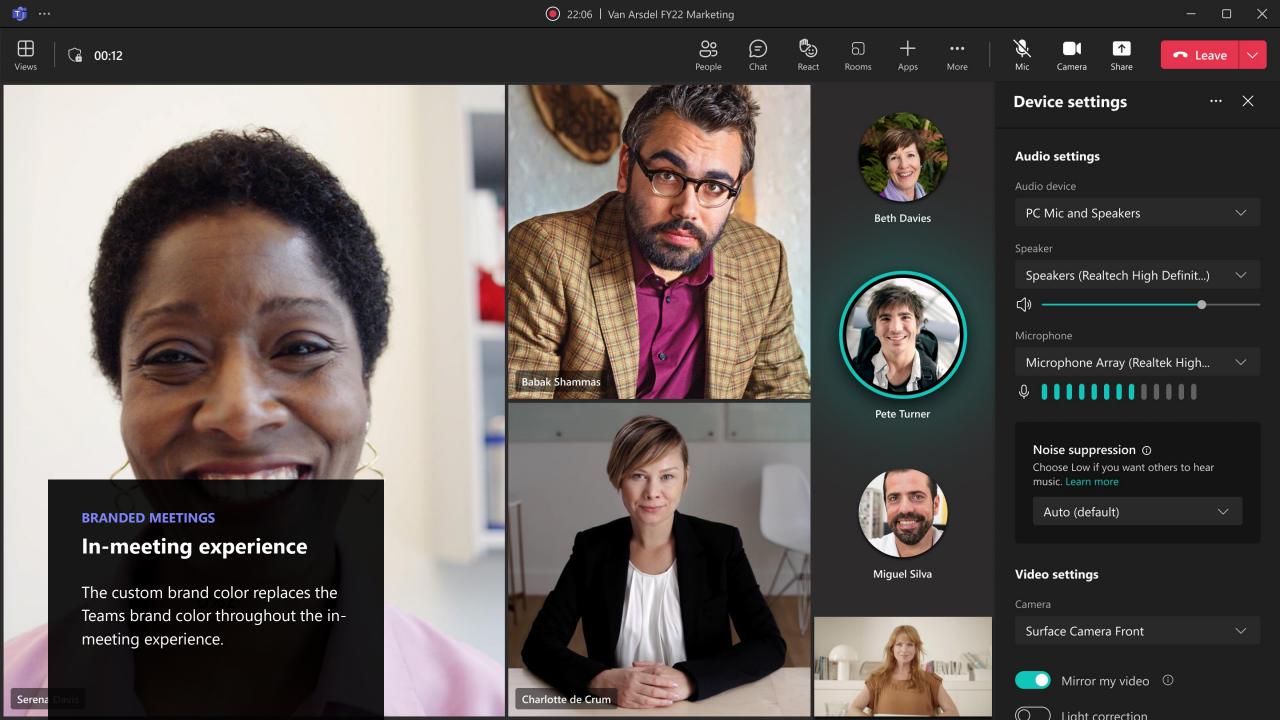




PERSONALIZED

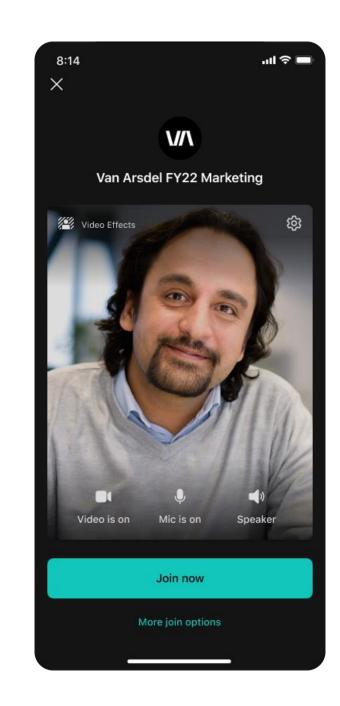
Branded meetings





BRANDED MEETINGS Mobile experience

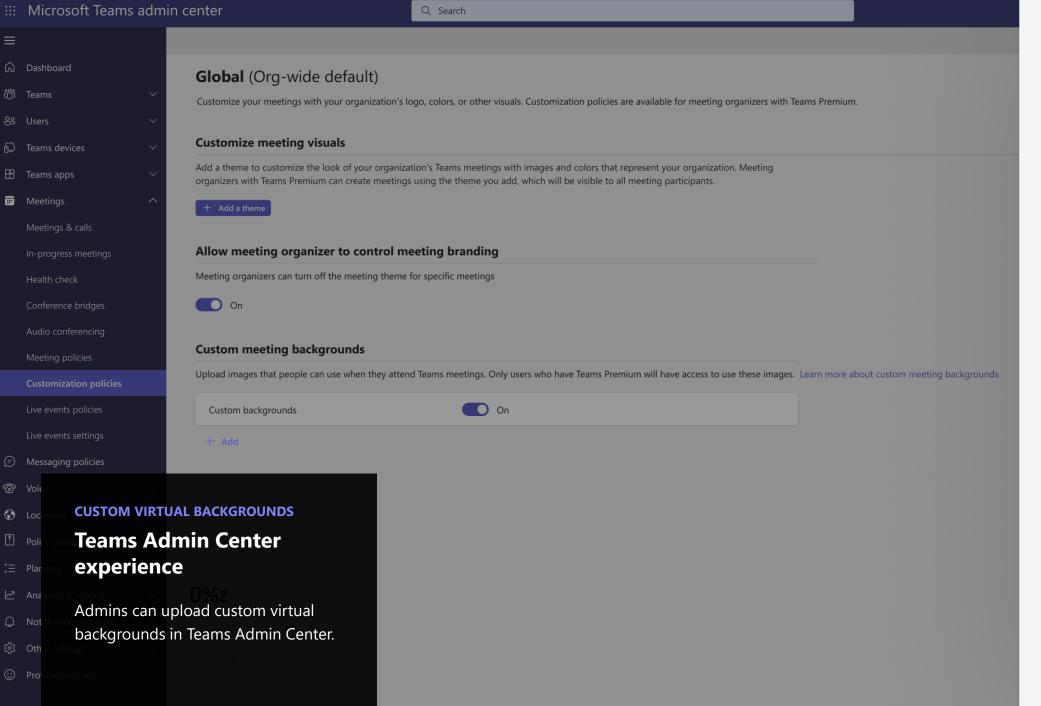
Branding also shows up in the mobile prejoin, lobby and in-meeting experiences.





PERSONALIZED

Custom virtual backgrounds



Add background images

Select up to 50 files. Images appear in Teams in the order they're uploaded. Only users who have a Teams Enterprise licenses can see the images.



Preview

Van/\rsdel





Apply













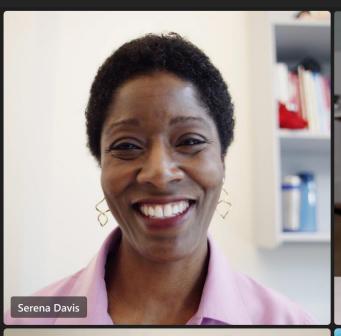




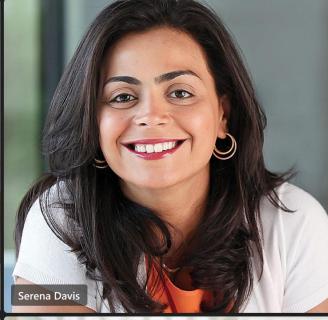








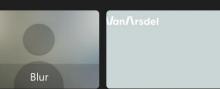








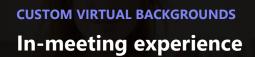
Background setttings











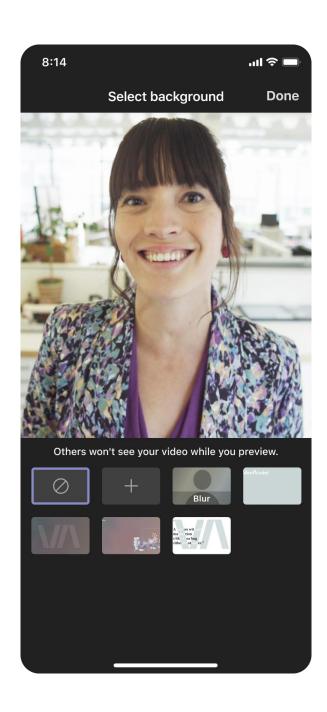
Users can select a custom virtual background from the Background Effects menu in meetings.





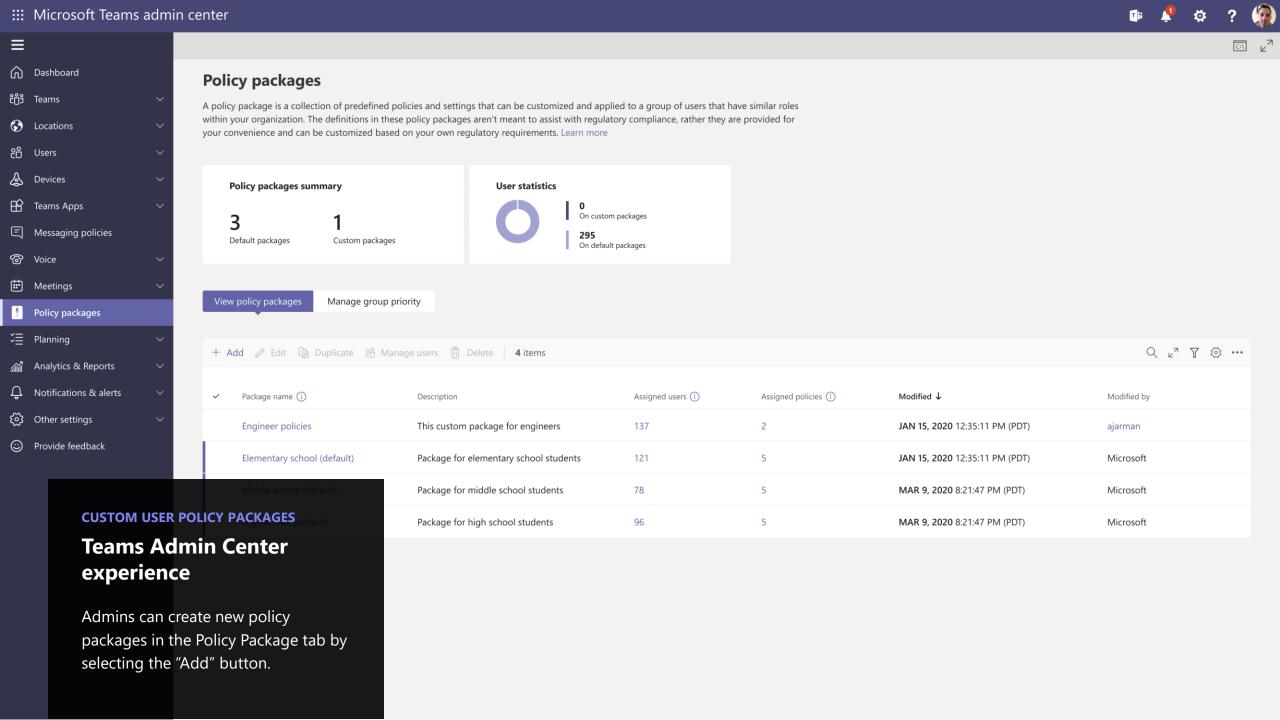
CUSTOM VIRTUAL BACKGROUNDS Mobile experience

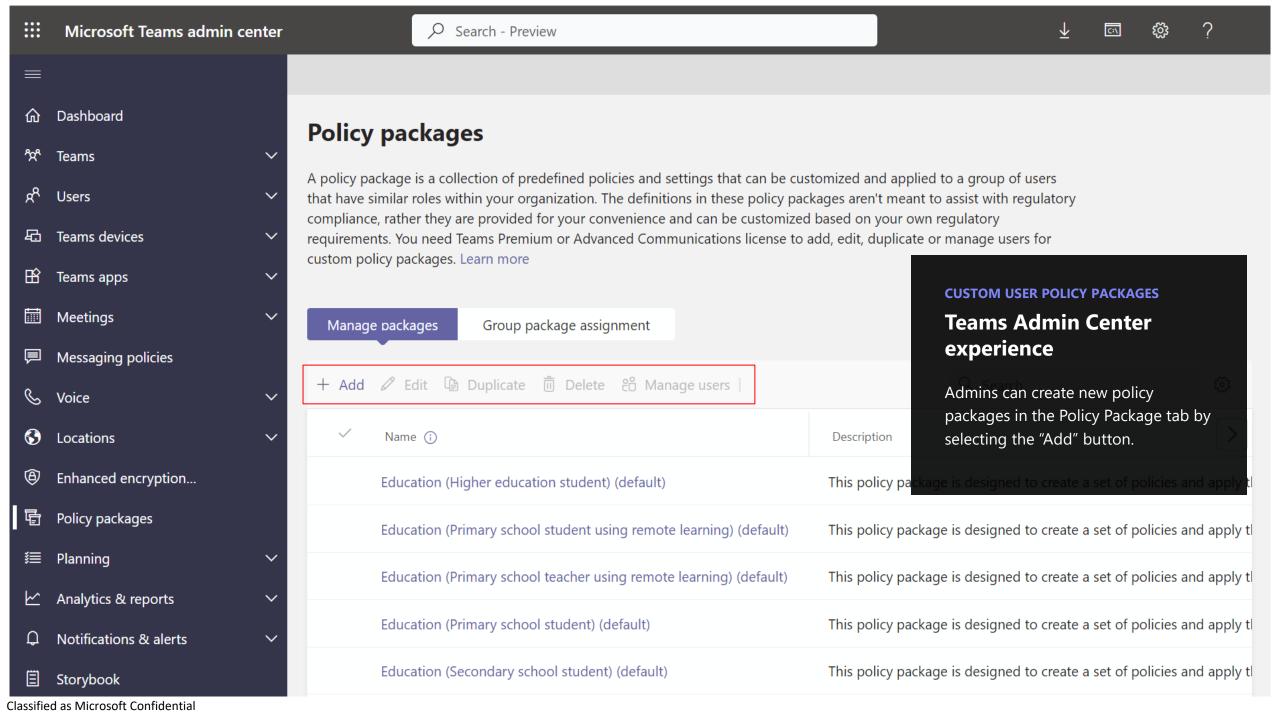
Users can select a custom virtual background from the Background Effects menu in meetings.

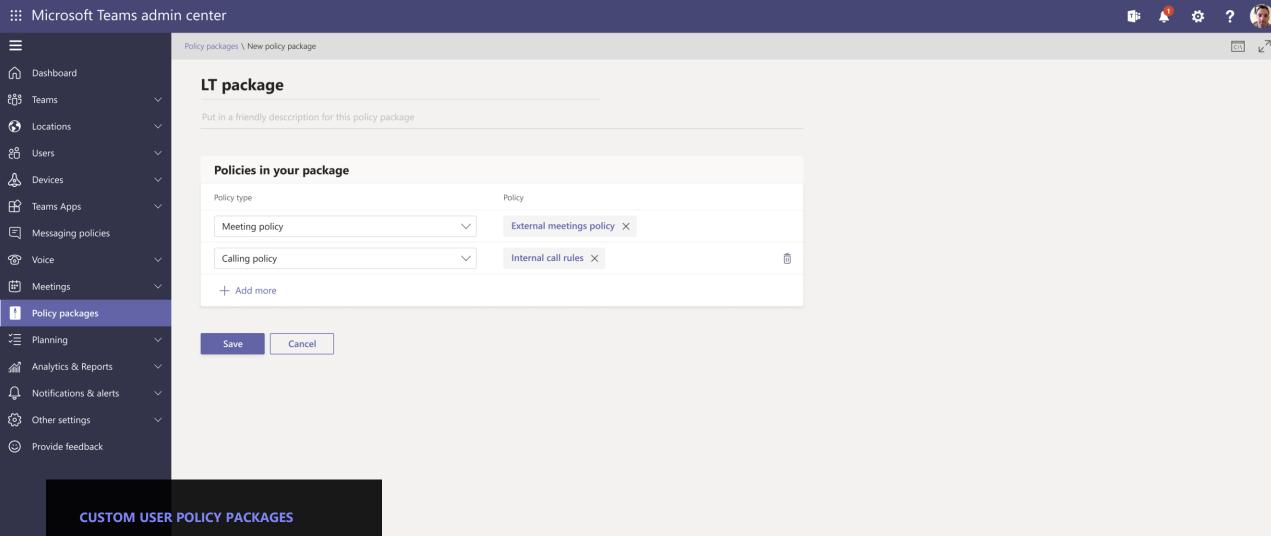


PERSONALIZED

Custom User Policy Packages

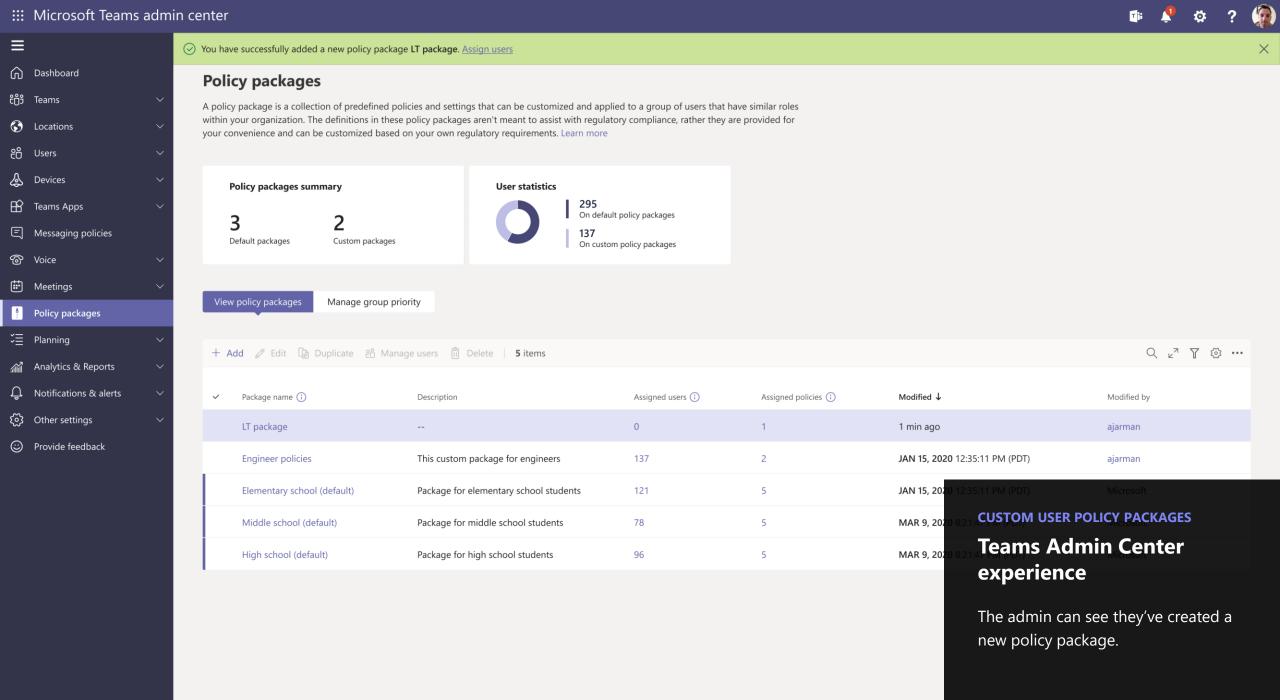






Teams Admin Center experience

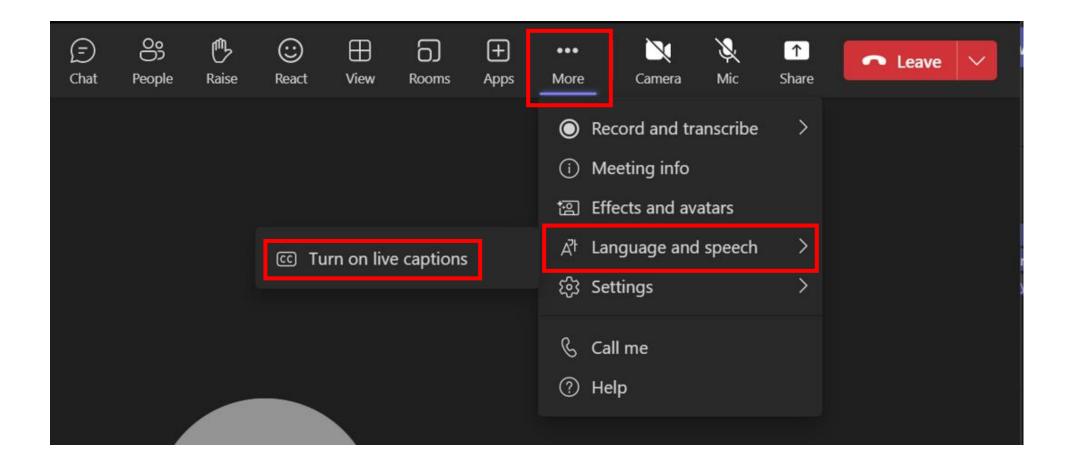
When the admin is done adding policies, they click save.



MAKE MEETINGS MORE INTELLIGENT

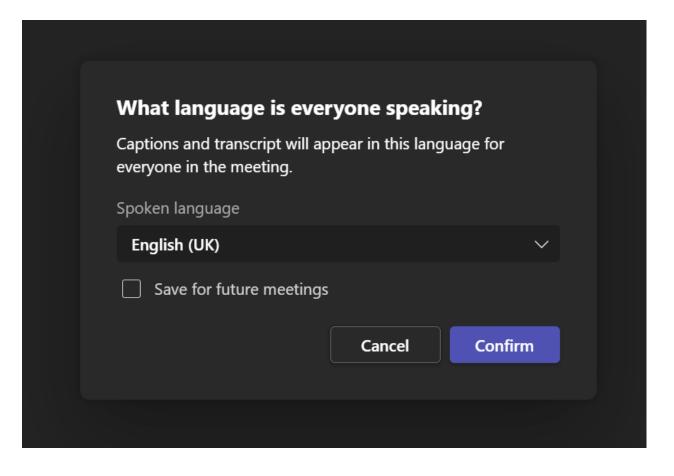
Live Translation for Captions

Turn on Live Captions



Choose spoken language





Danish

Dutch

Charlotte de Crum





Serena Davis

Babak S: So what did you all think of today's kickoff meeting for the new building project? I was gonna mention it in the group chat.

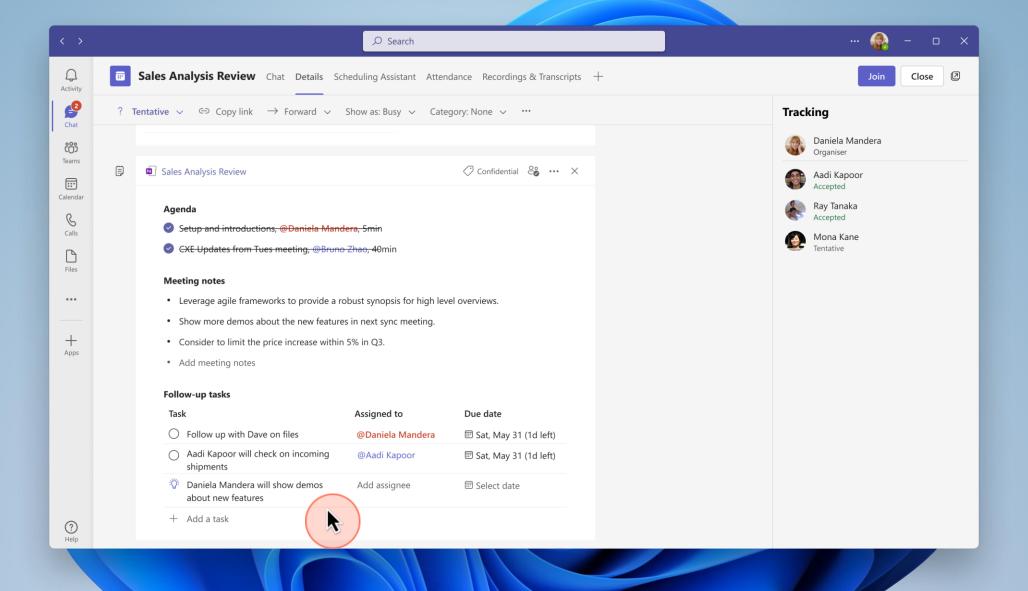
Change spoken language

Subtitles: English (US)

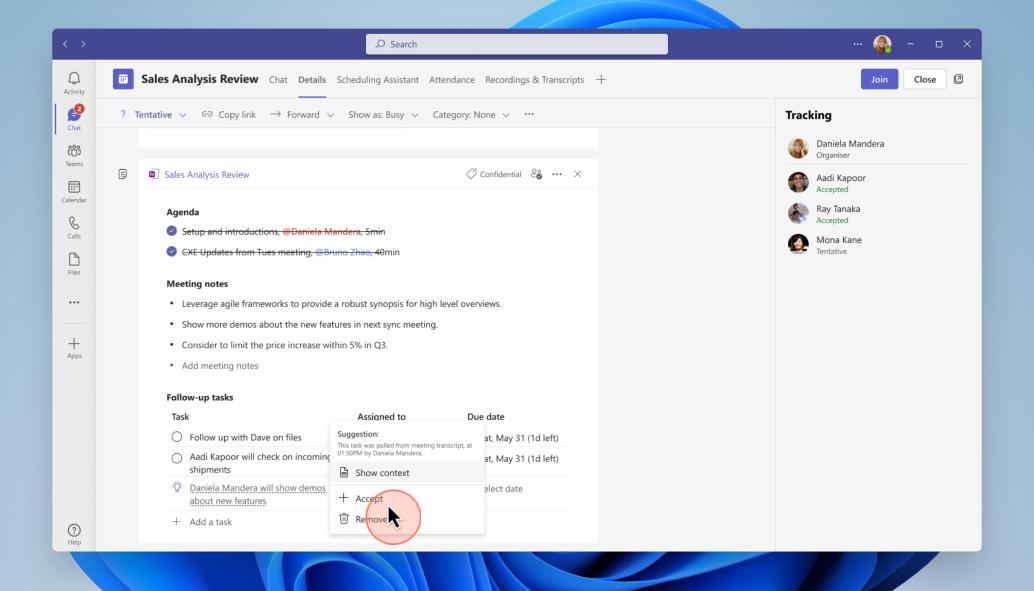
MAKE MEETINGS MORE INTELLIGENT

Intelligent Recap

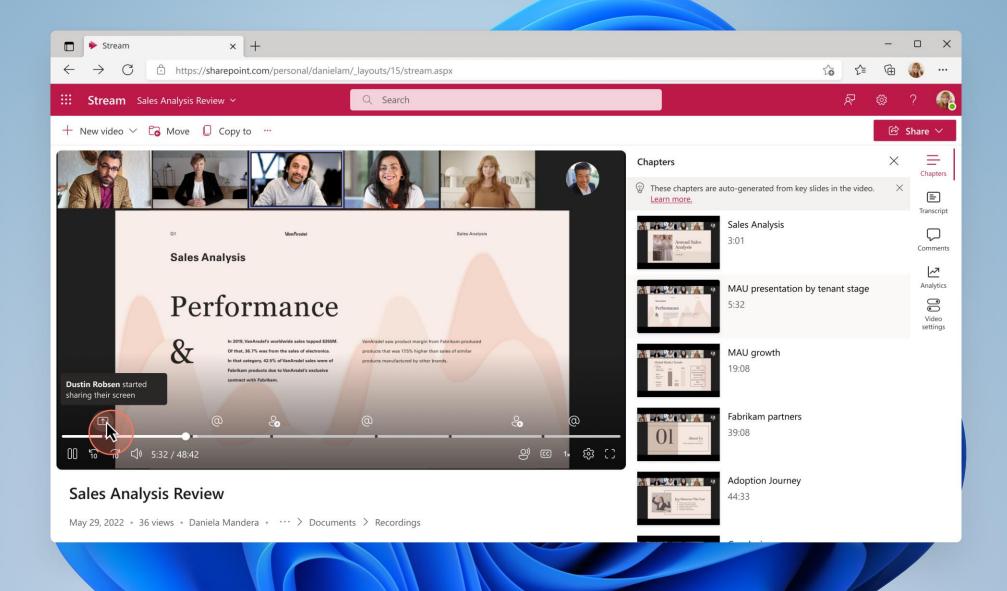
Al recommended tasks during and after meetings



Al recommended tasks during and after meetings



Personalized timeline markers: Screen share events





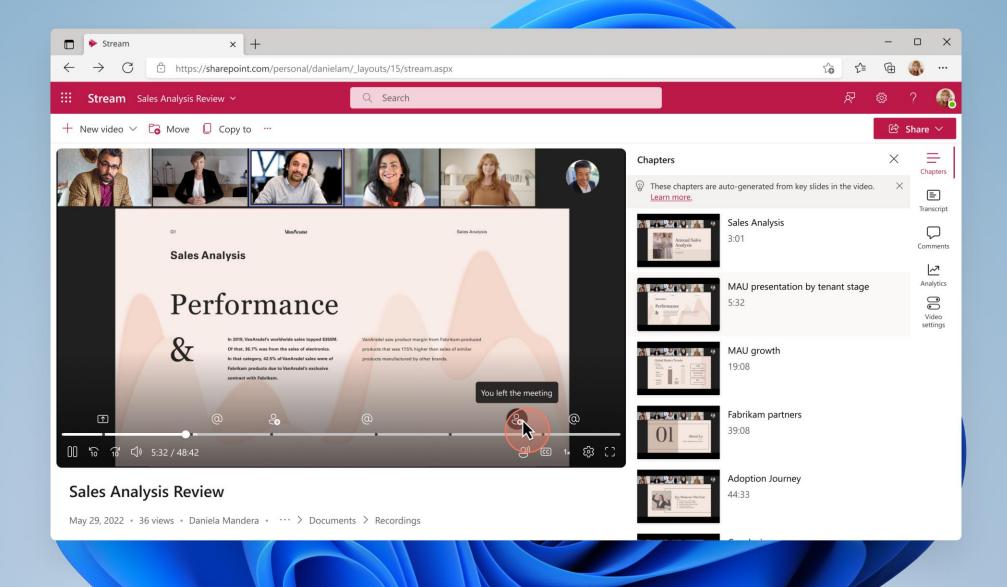








Personalized timeline markers: Left & joined events



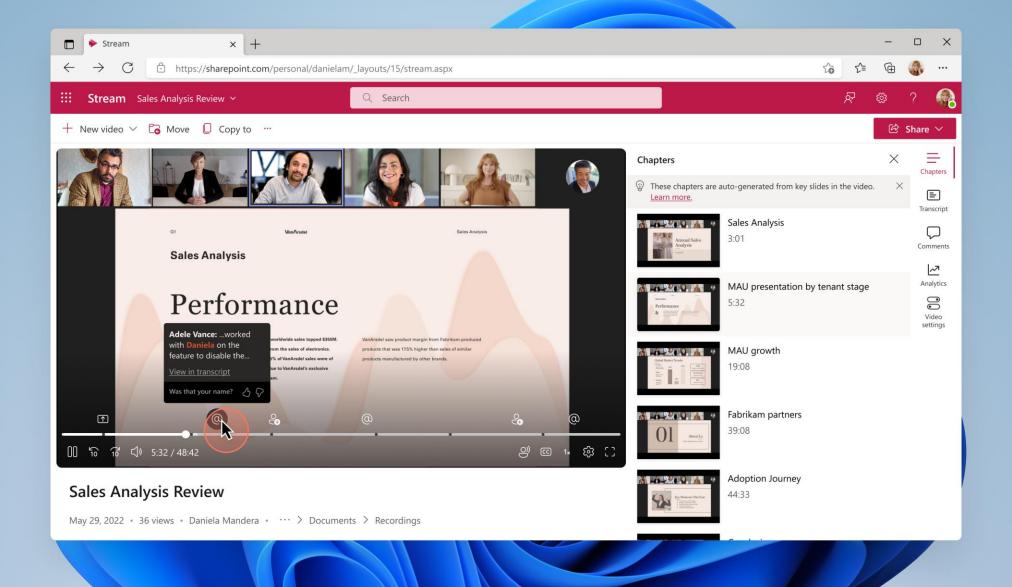




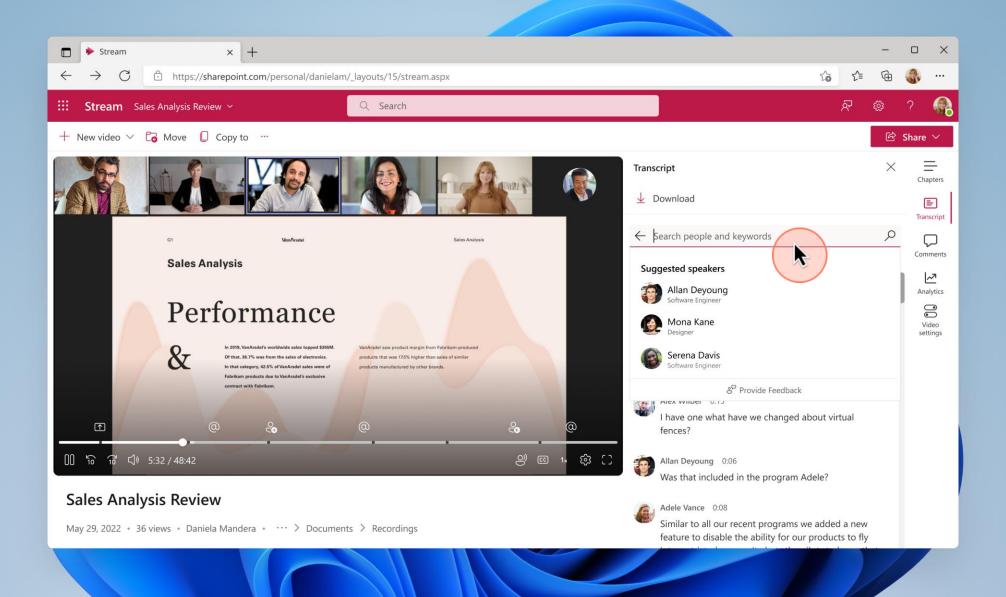




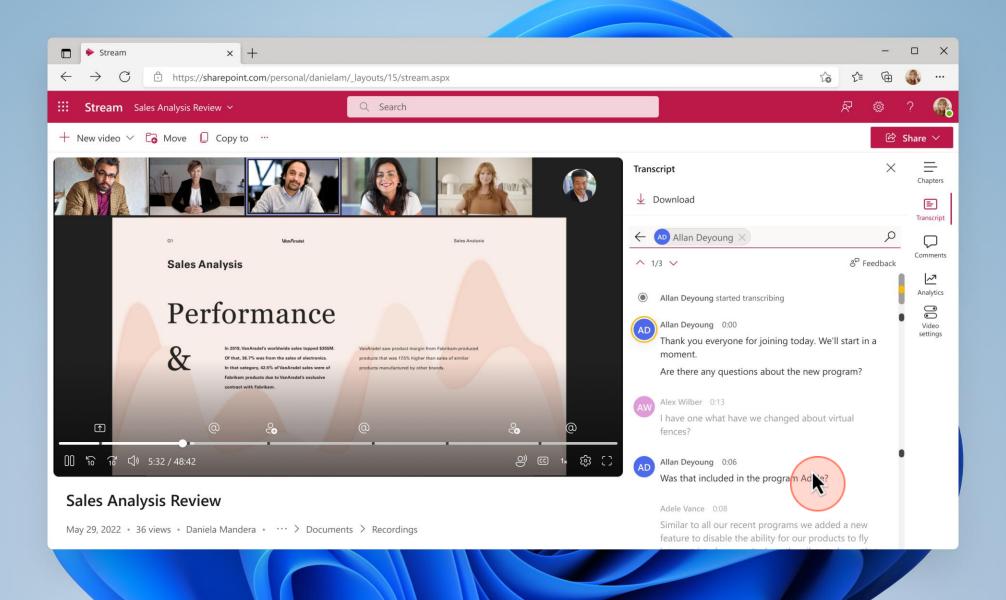
Personalized timeline markers: Name mention events



Intelligent search with suggested speakers

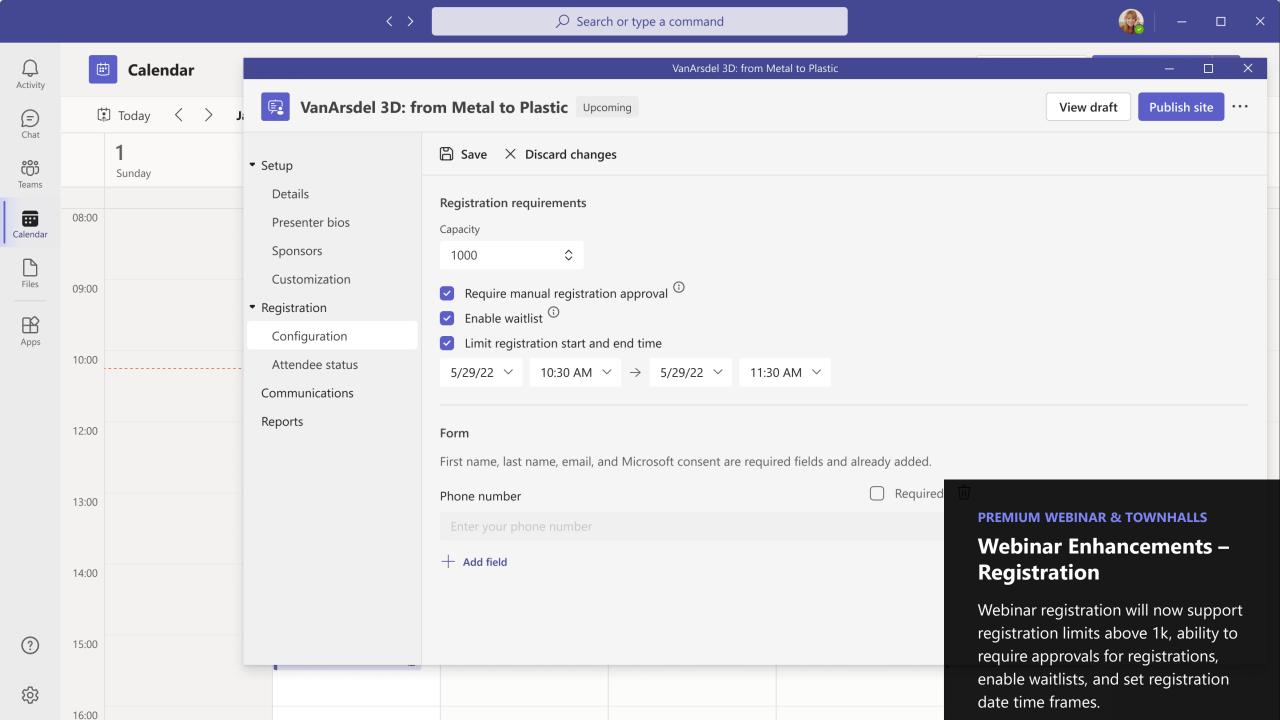


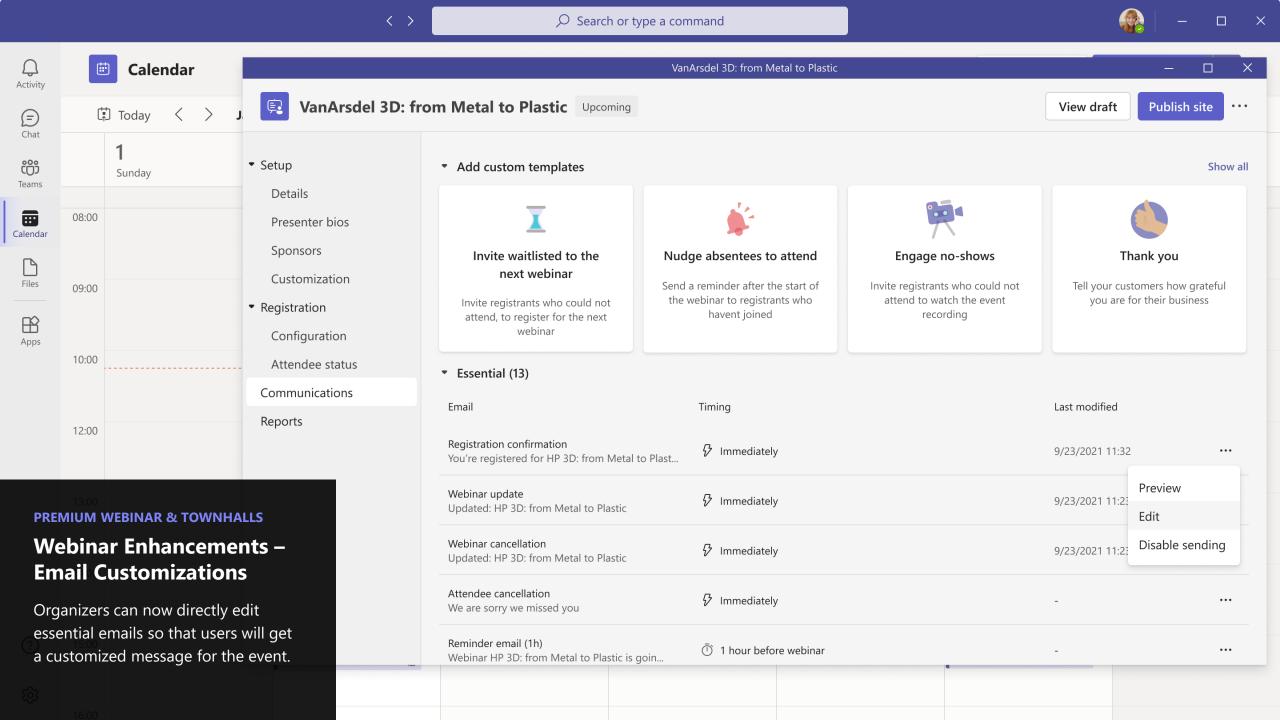
Intelligent search with suggested speakers

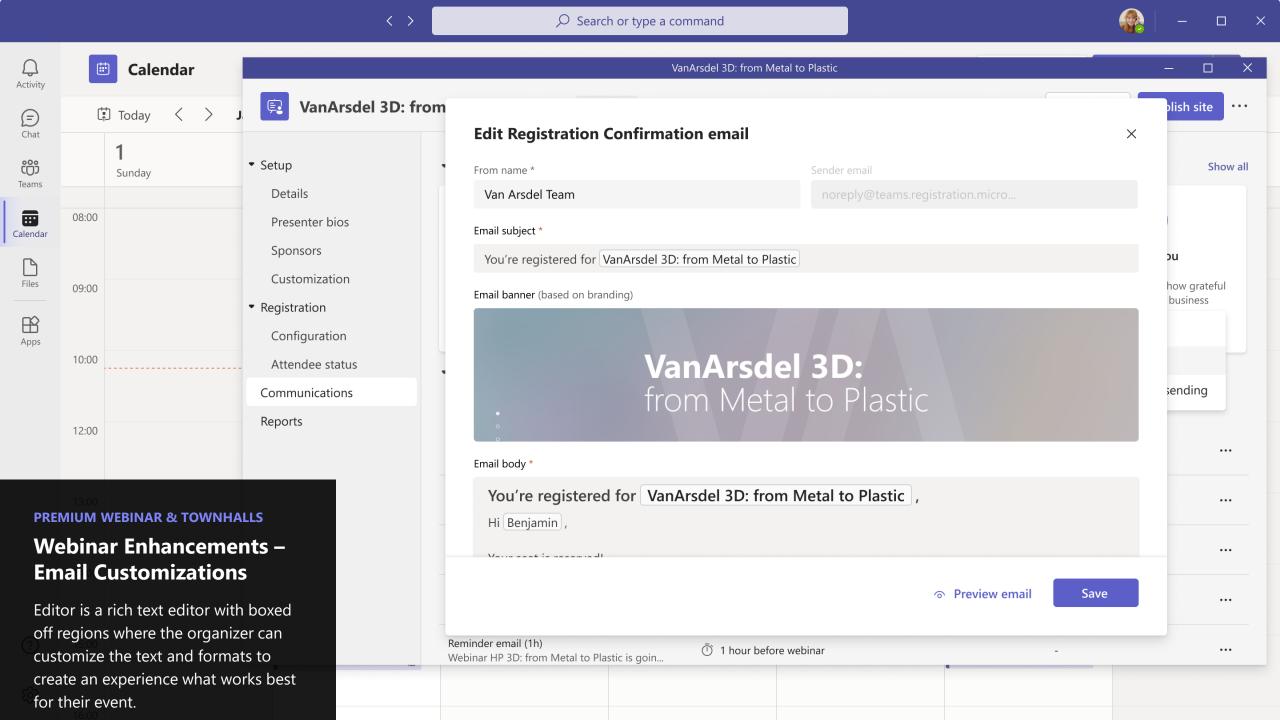


PREMIUM WEBINAR & TOWNHALLS

Webinar Enhancements – Adv Event Management

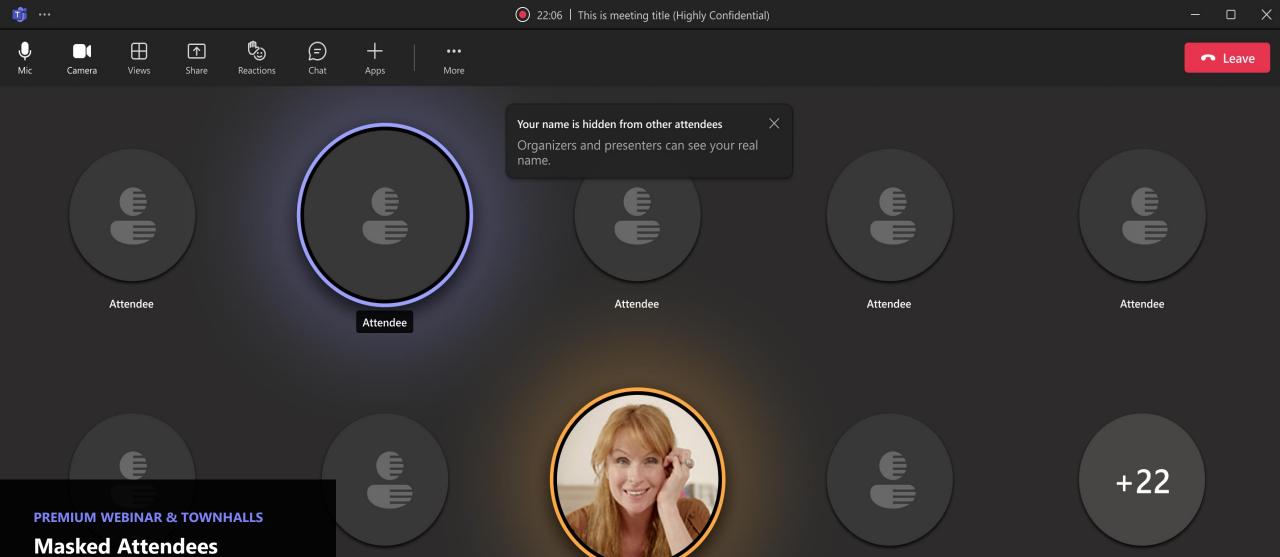






PREMIUM WEBINAR & TOWNHALLS

Masked Attendees



Daniela Mandera

Attendee

Attendees will only see other

however see the full info for presenters and organizers.

attendees as "Attendee". They will

Attendee







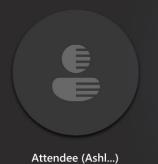














Attendee names are hidden

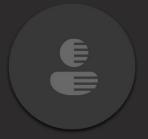
Only organizers and presenters can see names to protect attendee privacy.



Attendee (Jord...)



Attendee (Bill...)



Attendee (Jord...)





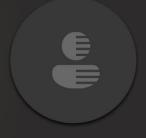
Masked Attendees

Presenters and Organizers see the full names of everyone, including attendees.

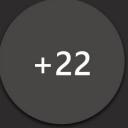


Attendee (Jord...)

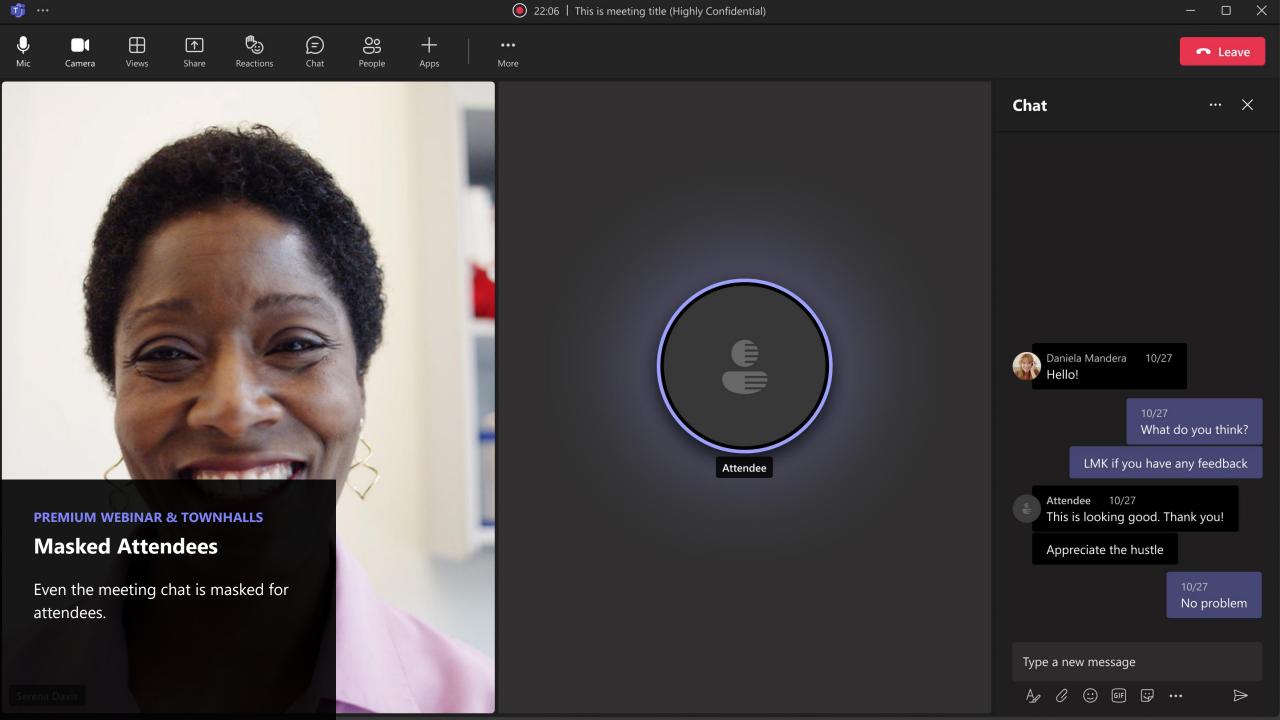




Attendee (Jord...)

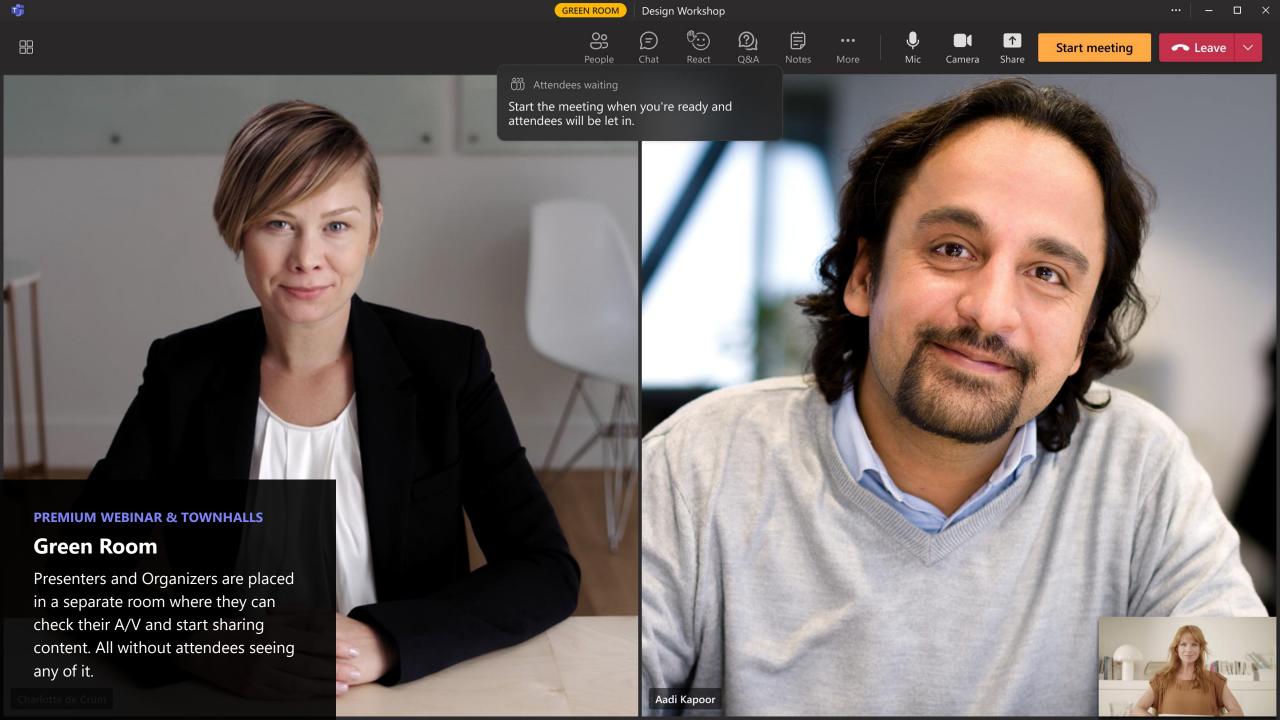


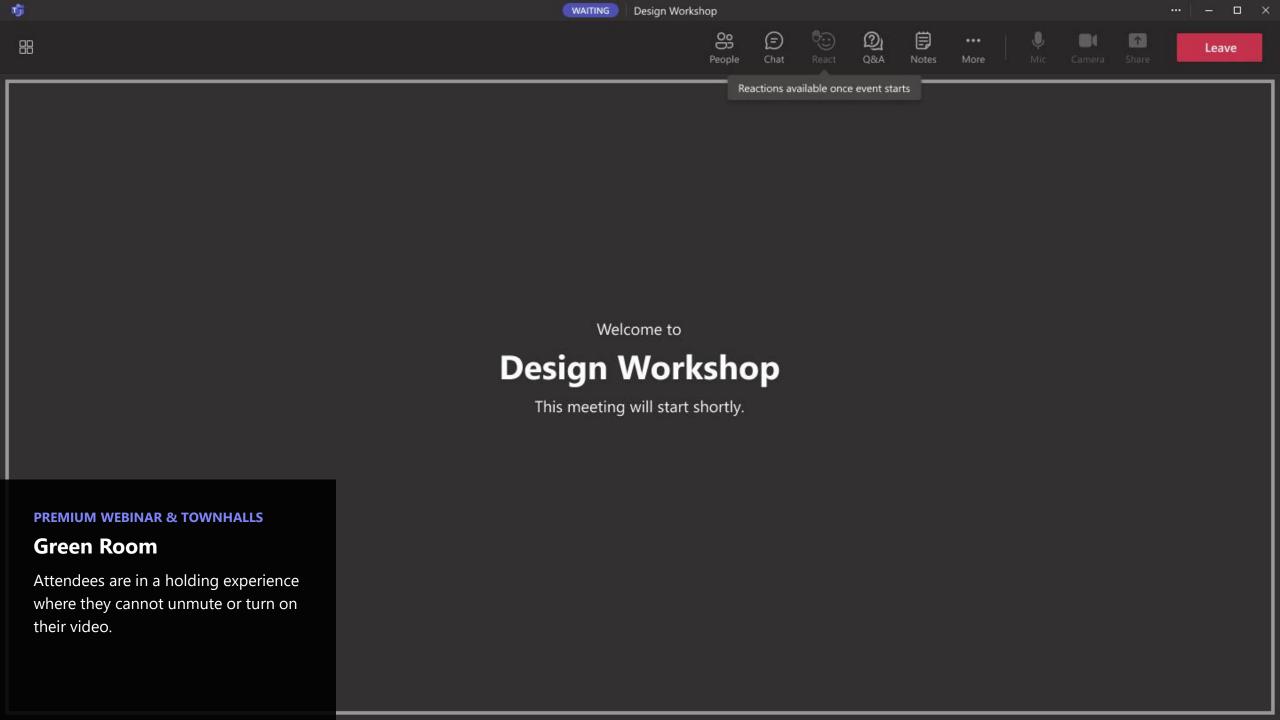




PREMIUM WEBINAR & TOWNHALLS

Green Room





PREMIUM WEBINAR & TOWNHALLS

Manage Mode

Webinar — 🗆

00:00:00 346 viewing

People

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Mor

Q







Off screen

▼ Presenters





Webinar

00:00:00 346 viewing























Off screen





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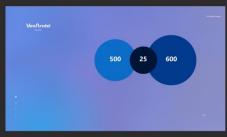






Introduction









PREMIUM WEBINAR & TOWNHALLS

Manage Mode

Presenters and Organizers can also push content onto the stage as well. **00:00:00** 346 viewing





















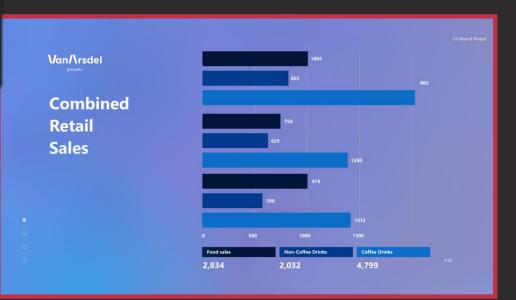


✓ Disable video

Disable mic

et Bring on screen

Charlotte 💋 ···



Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.













Introduction







PREMIUM WEBINAR & TOWNHALLS

Manage Mode

Presenters and Organizers can bring people onto the stage via the "..." control and selecting "Bring on screen".



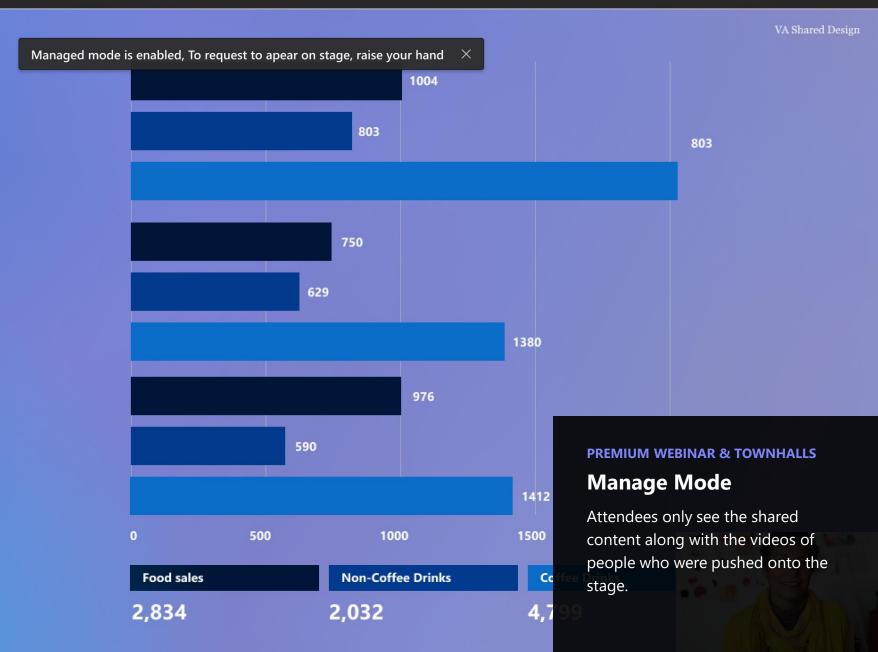
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Van∕\rsdel

00:00:00

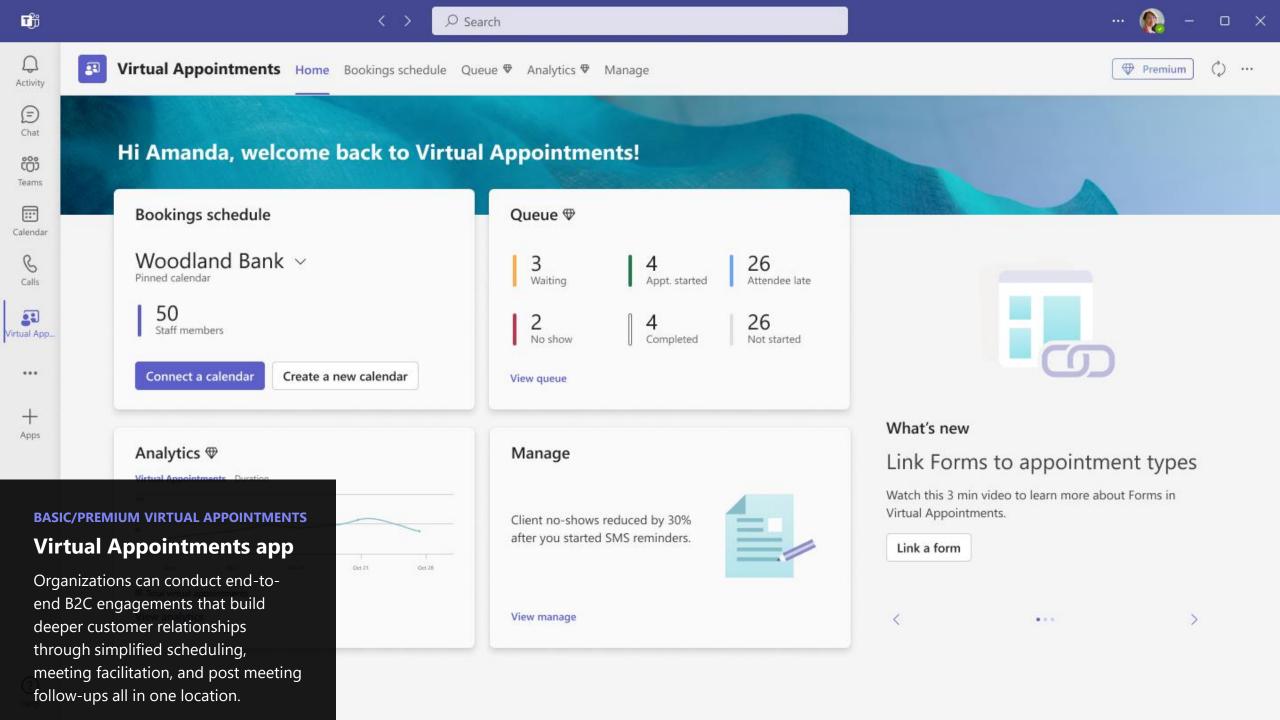
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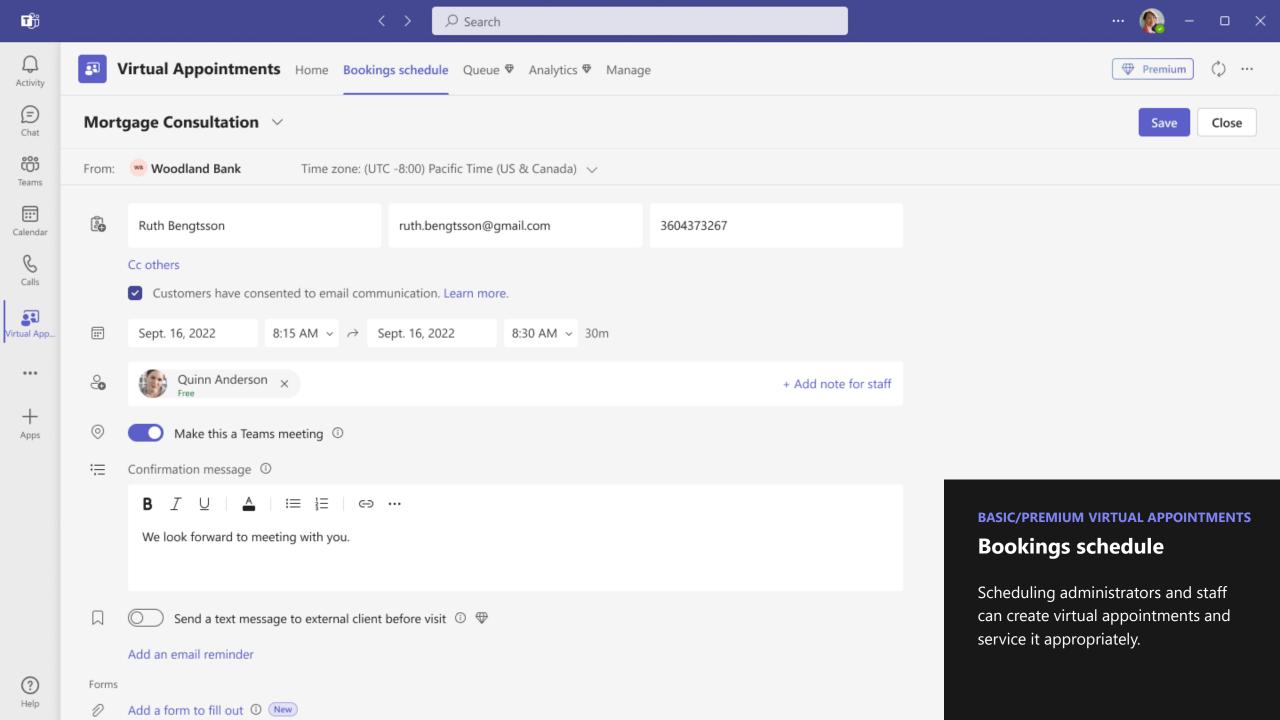
Combined Retail Sales

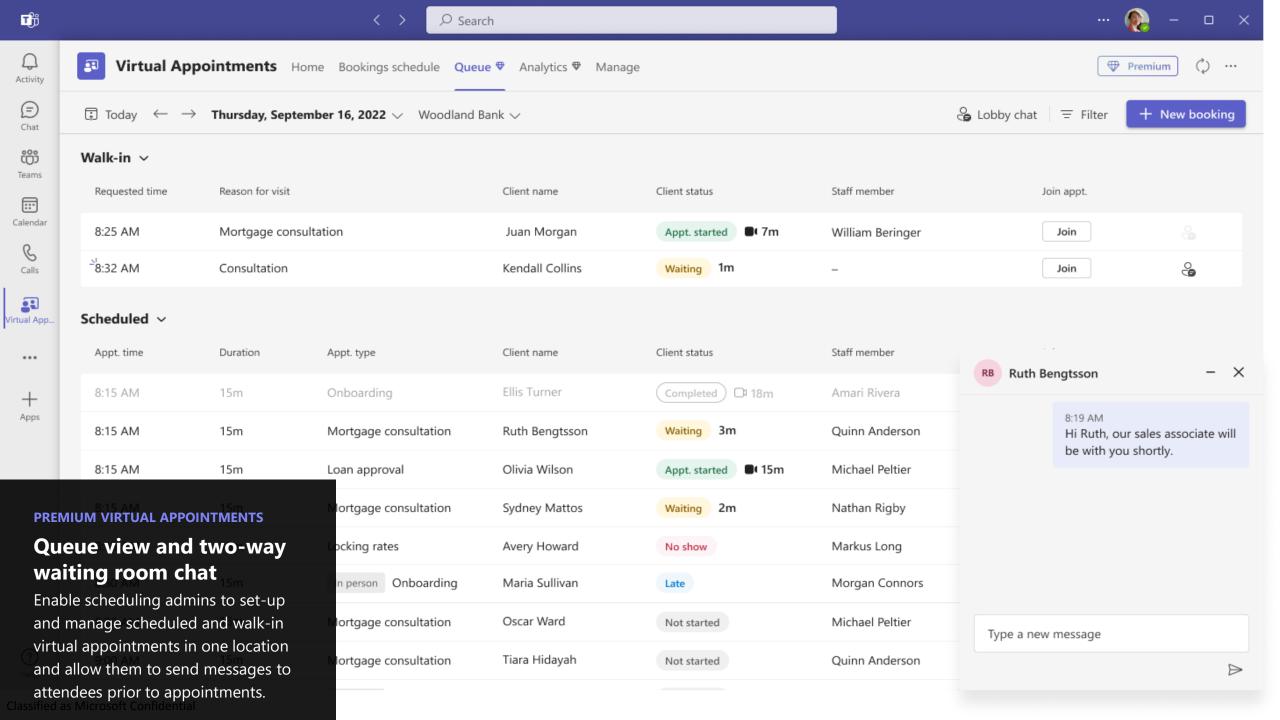


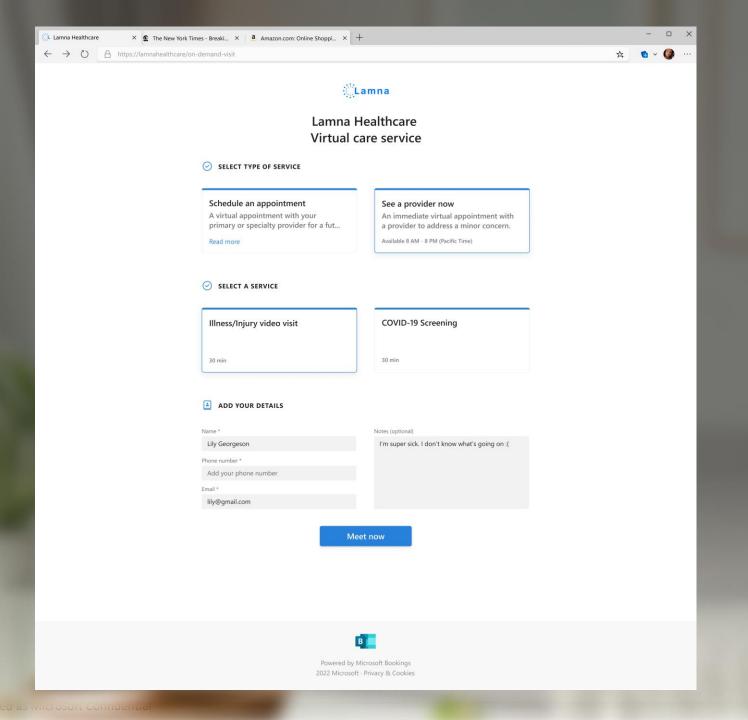
MODERNIZE YOUR DIGITAL EXPERIENCE

Virtual appointments





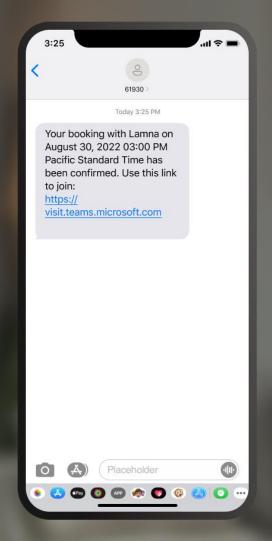


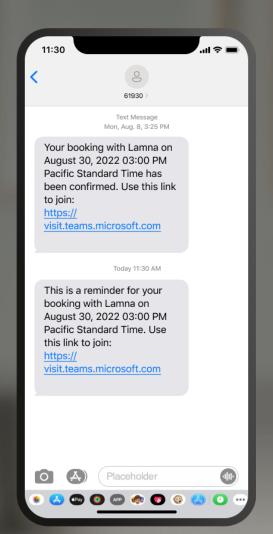


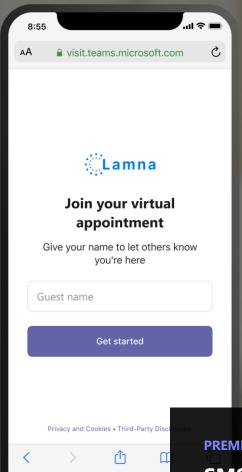
PREMIUM VIRTUAL APPOINTMENTS

On-demand meetings

Customers can request an on-demand appointment in a custom branded web page







PREMIUM VIRTUAL APPOINTMENTS

SMS reminders

Attendees will receive confirmation and reminder text messages with details of their appointment including the meeting join link to join via their mobile browser.



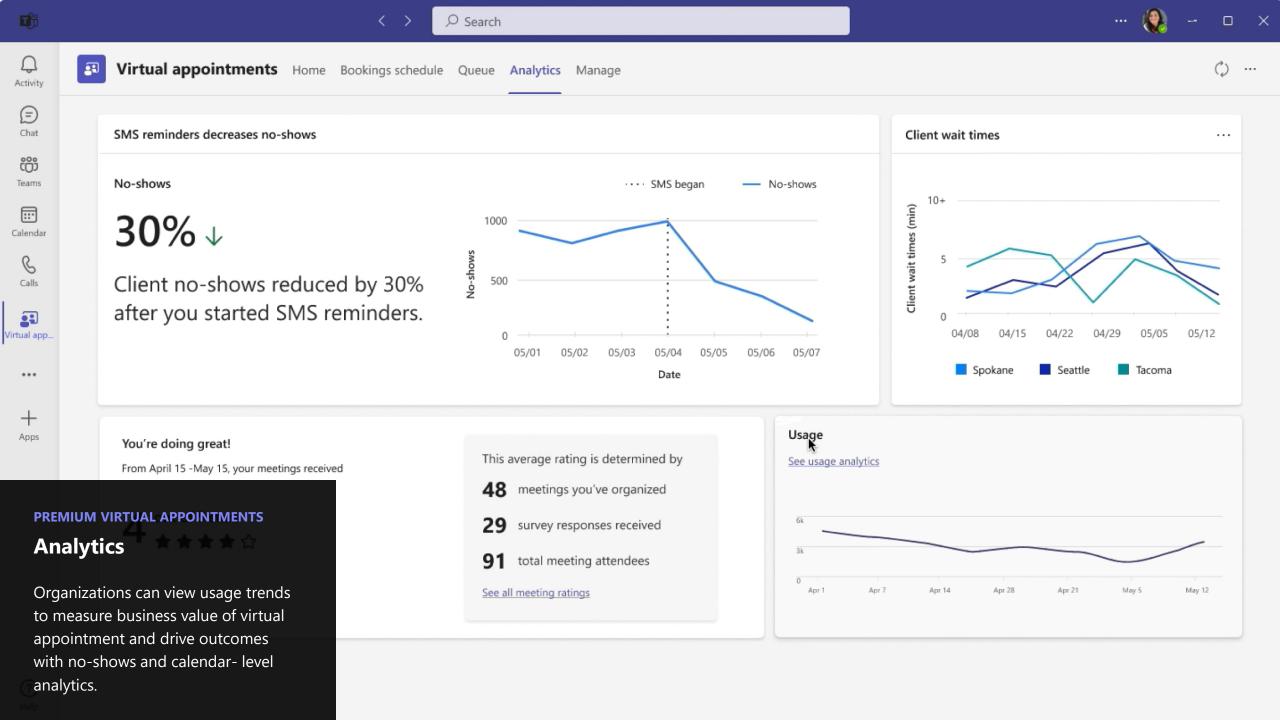


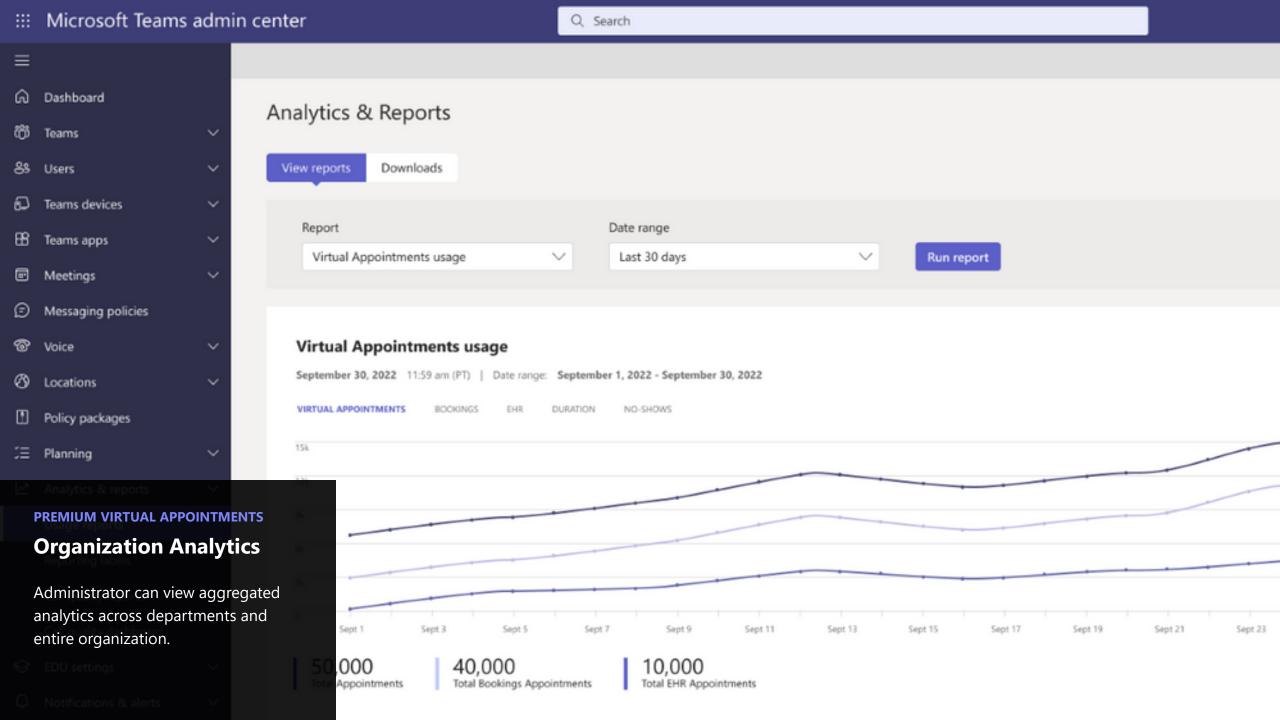


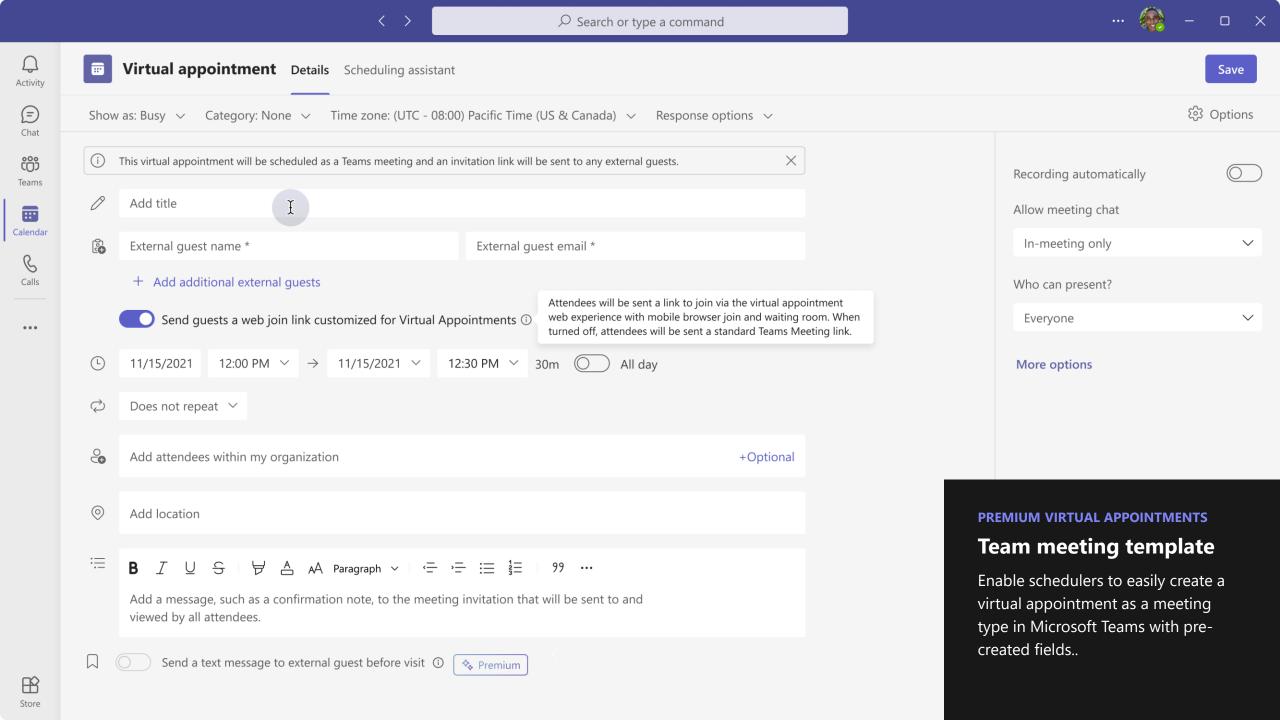
PREMIUM VIRTUAL APPOINTMENTS

Browser Join and Waiting Room

Attendees can join via their mobile browser without needing to download an application. Enable a custom waiting room with branding logo and ability to send messages to the attendee as they wait.







End-to-end Virtual Appointments experience

*Coming soon

With Microsoft 365, you can start using basic capabilities today that make it easy to join and schedule a business-to-customer meeting.

With Teams Premium, your organization gets advanced Virtual Appointment capabilities to drive operational excellence and personalize customer experiences.

Value pillar	Capability or feature	Premium features	Features available in all paid Microsoft 365 licenses
Delight customers	Mobile browser join	✓	✓
	Lobby Waiting Room	✓	\checkmark
	Forms integration	✓	\checkmark
	SMS notifications	✓	
	Custom waiting room, branding	✓	
	2-way lobby chat*	✓	
	Post appointment follow-up*	✓	
Streamline appointment management	Bookings: Scheduling and appointment management	√	✓
	Virtual Appointment meeting type in Teams*	✓	✓
	Virtual Appointment APIs	✓	\checkmark
	On-demand queue	✓	
	Scheduled queue	✓	
Measure rich analytics and reports	Departmental Analytics	✓	
	Organizational Analytics	✓	

Appendix

Teams core value vs. Teams Premium value

Category	Teams core value	Teams Premium value
More Personalized	 Normal, out-of-the-box meeting in Teams Normal Teams look and feel, with your basic backgrounds 	 New meeting templates, pre-configured by IT (NEW) Custom meeting branding with branded lobby (NEW), custom organization backgrounds and custom organization together mode scenes Custom user policy packages
More Intelligent	Live captions Meeting recap Recording Transcript Files Apps	 Live translation for captions (40 languages) Intelligent recap* (NEW) Recording: Auto-generated chapters in meeting recording Personalized timeline markers in meeting recordings Transcript: Intelligent search with speaker suggestions in the transcript Action items: Al generated tasks during and after the meeting
More Secure	 Meeting protection: Managing lobby w/ lobby controls End-to-end encryption for 1:1 calls Moderating chat w/ chat controls Who can present 	 Advanced meeting protection (NEW) + Watermarking + Who can record + End-to-end encryption option for online meetings (up to 50) + For E5 customers: Microsoft Purview Information Protection sensitivity labels for Teams meetings to preset meeting options
Advanced Virtual appointments	Basic Virtual appointment app (w/queue and analytics view behind paywall) (NEW) Virtual Appointments APIs (NEW) Mobile browser join Virtual Appointment meeting type in Teams (NEW) Lobby Room Forms integration	Advanced + Custom lobby room with branding, logos, and more (NEW) + On-demand (NEW) and scheduled appointment functionality and queue views + SMS notifications + Analytics at departmental (NEW) and organizational levels
Advanced Webinars	Basic Basic registration Co-organizer Registration capacity limits Q&A (up to 1K) Attendee reporting D365 marketing integration	Advanced (NEW) + Green room + Manage attendee view + Reminder emails + Waitlist & manual approval + Limit registration date & time + Lobby bypass for registered users
eCDN	N/A (only offered as a standalone offer currently)	+ 1P eCDN for Teams Live Events (bundled as a part of Teams Premium) Teams core value = value available in your current Microsoft 365 or Office 365 license

Teams Premium value = value that will be available in Teams Premium

- = features in intelligent recap will start rolling out in the first half of 2023
- Highlighted = features previously in Advanced Communications

Protected End-to-end encryption option

Meeting templates

Live Translation for Captions

language barriers

PM: XiXi Chen

Townhalls PM: Sam Chung

events

PM: Guy Paskar

• Webinars – structured & interactive presentations to a broader audience

Advanced Meeting Types

Premium Webinar &

• Townhalls – One-2-many format streaming, using advanced production tools and structured management

Microsoft eCDN for live

• eCDN providers can used for Teams Live

reduce network strain/saturation on

corporate networks during high-

Events (and eventually Overflow) to help

PM: Maryam Ahmad Encryption of information at its origin and decryption

- at its intended destination without the ability for intermediate nodes to decrypt. If enabled by IT, meeting organizers can leverage
- E2EE for Teams meetings. Try E2EE for 1:1 Teams calls: https://aka.ms/e2ee

Watermark

PM: Sadaf Badar

Superimposes an image consisting of a meeting participant's email address onto the shared content they're viewing and over their video feed to help prevent viewers from leaking sensitive or confidential content shared during the meeting..

Branded meetings

PM: Nive Raghavan

PM: Ralph Maamari

meetings, etc.)

 Customization of meetings with your organization's branding. IT Admins can define a custom logo and background for the meeting pre-join and lobby experience to highlight their brand for all participants (internal and external

Personalized

• Meeting templates can be used to configure

which scheduling options are available to

• Templates can be assigned to specific users

default values of meeting options and to control

meeting organizers (external meetings, Board

Intelligent Recap: Recording

Intelligent

Select live caption translation in your

preferred language to enabled all users

to fully participate in meetings without

PM: Tanja Petrovic, Katarina Djukic

- Personalized timeline markers that call out important moments in the meeting such as when your name was mentioned, leave/join events, and screen share events
- Auto generated chapters to navigate recordings

Sensitivity Labels for meetings

PM: Sanjay Ramaswamy, Yilin Yang, Maryam Ahmad Compliance officers can create sensitivity labels and

- define what meeting options are affected.
- The settings chosen will be enforced to Teams meetings that have this label applied, includes channel meetings and those scheduled in Teams or Outlook

Org-defined backgrounds & custom Together-mode scenes

PM: Margi Desai, Kartik Datwani

• Custom tenant level backgrounds and Togetherto reflect the unique culture and branding of their organization.

Custom user policy packages

• Predefined policies and settings that IT Admins

Intelligent Recap: Transcript

PM: Garrett Bronner, Itai Hershenhoren

• Intelligent search with suggested speaker in transcript

Intelligent Recap: Action

items

PM: Oori Pen, Einav Blumenfeld

 Al generated tasks during and after meetings

Customized meeting treatment that mode scenes that can be uploaded by IT admins

Prevent copy/paste

PM: Yilin Yang

Classified as Microsoft Confidential

Prevent copy/paste can be enabled for sensitivity labels toto protect highly sensitive conversations and prevent leakage of confidential data

can customize and apply to a group of users who have a similar roles in their organization to simplify, streamline, and help provide consistency when managing policies

PM: Rahul Dev

Virtual appointments PM: Megan Olsen

bandwidth events

- Premium analytics that drive business insights and key investments
- promotes a more personalized virtual experience
- Walk-in appointments that expands service reach and generates demand



THANK YOU!!!

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