# How-to guide: Partner Sandbox Licenses
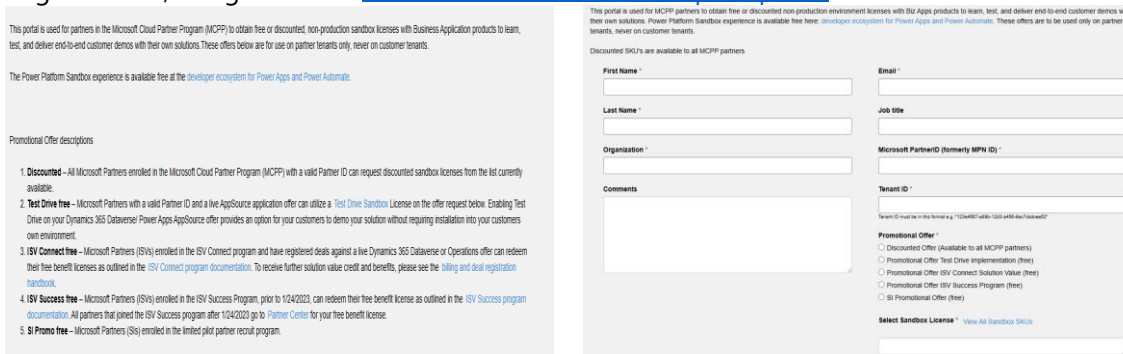
**Microsoft**

We've made it easier for ISV Connect partners to obtain Sandbox licenses for testing, internal training, and end-to-end customer demos.

## Introduction

Take advantage of Partner Sandbox Licenses to access non-production environments that are designed to help you develop, test, and demo your solutions. To learn more about how Sandbox environments help drive value for your offers, check out the Partner Sandbox Licenses Overview. Use this how-to guide to review the key actions required to correctly fill out and submit a request for Partner Sandbox Licenses.

## Fill out the form

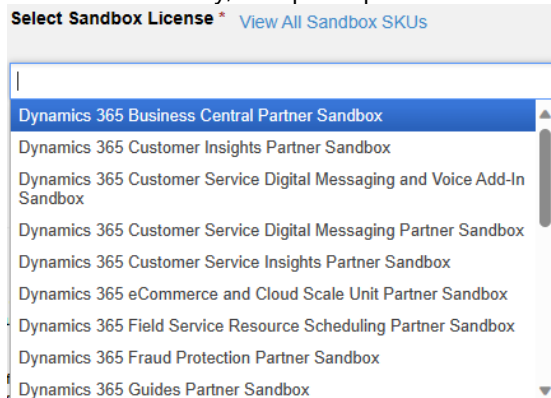1.  To get started, navigate to the Partner Sandbox License Request portal.



2.  Fill out the request form by including your **First Name**, **Last Name**, **Email**, **Job title**, **Organization**, and **PartnerID**. You must be enrolled in the ISV Connect program and have a valid PartnerID to be eligible to request Sandbox licenses.

3.  Select the appropriate Promotional Offer from the following list:

- **Discounted** – All Microsoft Partners enrolled in the Microsoft Cloud Partner Program (MCPP) with a valid Partner ID can request discounted sandbox licenses from the list currently available.
- **Test Drive free** – Microsoft Partners with a valid Partner ID and a live AppSource application offer can utilize a Test Drive Sandbox License on the offer request below. Enabling Test Drive on your Dynamics 365 Dataverse/ Power Apps AppSource offer provides an option for your customers to demo your solution without requiring installation into your customers own environment.
- **ISV Connect free** – Microsoft Partners (ISVs) enrolled in the ISV Connect program and have registered deals against a live Dynamics 365 Dataverse or Operations offer can redeem their free benefit licenses as outlined in the ISV Connect program documentation. To receive further solution value credit and benefits, please see the billing and deal registration handbook.
- **ISV Success free** – Microsoft Partners (ISVs) enrolled in the ISV Success Program, prior to 1/24/2023, can redeem their free benefit license as outlined in the ISV Success program documentation. All partners that joined the ISV Success program after 1/24/2023 go to Partner Center for your free benefit license.
- **SI Promo free** – Microsoft Partners (SIs) enrolled in the limited pilot partner recruit program.

\*\*\* If you qualify for multiple Promotional Offers, please submit a separate request for each.

## Choose from our list of licenses

1. Select the **View SKUs** link for a list of available licenses with associated pricing, requirements, capability, availability, and prerequisites.
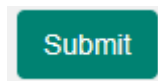


2. Select the empty field under **License** to open a drop-down menu of the available SKUs.
3. Scroll through the drop-down menu and select your desired SKU.
4. To add multiple licenses to the request form, open the drop-down menu and select a new item. The new license will be added to the **Licenses** text box.
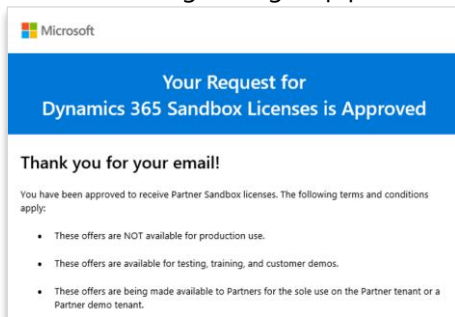
## Submit



When you're ready, select **Submit** to complete the form and send your Sandbox license request to Microsoft. Completing this web form is the only action required for you to submit your request for a Partner Sandbox License.

## After submitting your request

Once you have submitted the request form, Microsoft will then initiate the process of ensuring appropriate eligibility. You will receive an email with the status of your request within 3 business days.
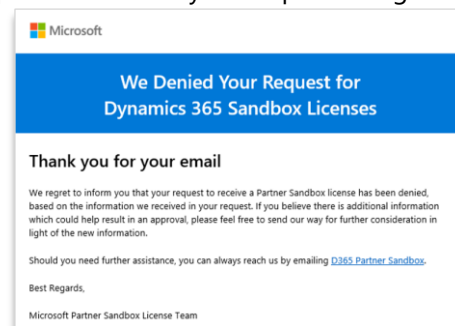
## Approved requests

If your request has been approved, you will be provided with a link to complete your purchase of the requested licenses. During the sign-up process, you can make payments via credit card. If the billing costs are more than $500/month, you can request an invoice during the sign-up process.



## Denied requests

If your request has been denied, you will receive an email explaining why it was denied. In this case, please resubmit your request using the above form.

## Next actions

After obtaining your license, start setting up your Sandbox environment to test, train, and demo your solution.

Discover how Sandbox environments help drive value for your business by reviewing the Partner Sandbox Licenses Overview.

Questions? We have answers. Check out the frequently asked questions (FAQs) document or reach out to psandbox@microsoft.com for more information.