





## Windows Update

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### Issues found





Potential Windows Update Database error detected	Not fixed	
Repair Windows Update Database Corruption	Completed	
Some security settings are missing or have been changed	Fixed	
Reset security settings	Completed	
Service registration is missing or corrupt	Fixed	
Reset service registration	Completed	
Windows Update components must be repaired	Fixed	
Repair Windows Update components	Completed	

### Potential issues that were checked

Default Windows Update data locations have changed	Issue not present
Check for missing or corrupt files	Issue not present
System date and time aren't correct	Issue not present

### Issues found

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<ul style="list-style-type: none"> <li> <span style="display: inline-block; width: 1em; height: 1em; background-color: black; margin-right: 0.5em;"></span> <b>Potential Windows Update Database error detected</b> </li> </ul>	Not fixed	
Possible issues may prevent Windows Update from keeping your system up to date.		
<ul style="list-style-type: none"> <li> <b>Repair Windows Update Database Corruption</b> </li> </ul>	Completed	
One troubleshooting step to resolve WU issues is to delete and re-download updates to your computer. would you like to try this step now? Depending on your network configuration, you may incur download costs.		
<ul style="list-style-type: none"> <li> <span style="display: inline-block; width: 1em; height: 1em; background-color: black; margin-right: 0.5em;"></span> <b>Some security settings are missing or have been changed</b> </li> </ul>	Fixed	
Reset security settings	Completed	
<ul style="list-style-type: none"> <li> <span style="display: inline-block; width: 1em; height: 1em; background-color: black; margin-right: 0.5em;"></span> <b>Service registration is missing or corrupt</b> </li> </ul>	Fixed	
Reset service registration	Completed	
<ul style="list-style-type: none"> <li> <span style="display: inline-block; width: 1em; height: 1em; background-color: black; margin-right: 0.5em;"></span> <b>Windows Update components must be repaired</b> </li> </ul>	Fixed	
One or more Windows Update components are configured incorrectly.		
<ul style="list-style-type: none"> <li> <b>Repair Windows Update components</b> </li> </ul>	Completed	
Repairing Windows Update components frequently resolves common Windows Update errors.		

### Potential issues that were checked

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<b>Default Windows Update data locations have changed</b>	Issue not present
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The location where Windows Update stores data has changed and must be repaired.

**Check for missing or corrupt files** *Issue not present*

**System date and time aren't correct** *Issue not present*

## Detection details

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### Network Diagnostics Log

File Name: [10E015B8-533F-437C-890F-ACDDDA783F55.Diagnose.Admin.0.etl](#)

### Network Diagnostics Log

File Name: [C6945CDC-6CEC-40E1-9A0E-336779DD88D5.Diagnose.Admin.1.etl](#)

### Network Diagnostics Log

File Name: [E1254BCE-FA63-4C3D-8392-BDE5F71D6B06.Diagnose.Admin.2.etl](#)

### Other Networking Configuration and Logs

File Name: [NetworkConfiguration.cab](#)

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### Service Status

Problem with BITS service : The requested service has already been started. More help is available by typing NET HELPMSG 2182.

### Service Status

Problem with BITS service : The requested service has already been started. More help is available by typing NET HELPMSG 2182.

### Service Status

Problem with BITS service : The requested service has already been started. More help is available by typing NET HELPMSG 2182.

## Collection information

Computer Name: EBE  
 Windows Version: 10.0  
 Architecture: x64  
 Time: Wednesday, September 4, 2019 7:57:16 AM

## Publisher details

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### **Background Intelligent Transfer Service**

Find and fix problems that may prevent background downloads from working

Package Version: 3.5

Publisher: Microsoft Windows

**Windows Network Diagnostics**

Detects problems with network connectivity.

Package Version: 4.0

Publisher: Microsoft Windows

**Windows Update**

Resolve problems that prevent you from updating Windows.

Package Version: 9.1

Publisher: Microsoft Windows