What’s New in Teams

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Welcome and Housekeeping

Today’s session is being recorded, and the recording will be publicly posted in the HLS Community Connection Yammer community and the Healthcare and Life Sciences Blog. Please leave the session now if you don’t give consent to be recorded. You will still be able to access the recorded session after today through the sites mentioned above.

Go to

...>

d Turn on Live Captions to follow along.

Use the Chat or if you have a question.

Use Reactions to give feedback to the speaker.

During anonymous polls and surveys, select an answer and click Submit.
Microsoft’s mission is to **empower every person and every organization on the planet to achieve more**. This includes all Microsoft events and gatherings, including on digital platforms, where we seek to create a respectful, friendly, fun and inclusive experience for all participants.

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We encourage everyone to assist in creating a welcoming and safe environment.
Agenda

- Chat and Channels Updates
- Calling Updates
- FLW Updates
- Meetings Updates
- Devices & IT Pro
Chat and channels
Announcements
Channels re-imagined

A more expressive, engaging and flexible channel experience redesigned to enhance work collaboration

- Compose box and recent post at the top of the page
- Pin important posts
- Engage in a conversation
- Pop out conversation
- Streamlined information pane
- Multiple post types like announcement and video clip
- Customize the channel header
Preparing materials

Let’s make sure that our marketing materials for the upcoming launch are all accounted for! I’m going to be setting up some time with the stakeholders so we’re aligned. If you could reply with a quick update on your area, that’d be much appreciated. Thanks!

Mona Kane 1:23 PM
All good from me. We have a design review tomorrow, and then should be in good shape.

We had to do some edits for the client since she originally didn’t want us to reference any competition, but after looking at the work we did for the other client from last month who wanted promotional material, she’s more on board with that angle.

We’ve already talked to her about it and made the adjustments

Colin Ballenger 1:25 PM
Daniella, I’m happy to help. Would love to hear a dry run—let’s grab some time on the calendar! Team work makes the dream work! Can you send me the slides?

Kayo Miwa 1:29 PM
Chat delighters

New chat features that help users express themselves authentically, stay focused and increase productivity

- Expanded reactions
- Suggested replies in group chat
- Suggested people to initiate chat conversations
- Video clips
- Schedule send
- Schedule send suggestions from Viva Insights
- Delete chat
- Mention @everyone
- Work hours and location
- LinkedIn profile of external contacts
Chat delighters: expanded reactions

Users can also easily communicate their status by applying reactions across 800-plus Teams emojis, like “reviewed” or “on hold”.

Express feedback more creatively
Chat delighters: Mention @everyone

Get everyone’s attention

Removes the hassle of entering each person’s name one by one in order to notify an entire group.

- The message is seen by the full chat audience
- Helps recipients prioritize messages more efficiently
Chat delighters: Schedule send from Viva Insights

Support work-life balance

Once the user starts to type the message in the compose box, schedule send suggestions from Viva Insights are automatically displayed.

With just one click, users can send your chat message in confidence knowing the message will be delivered at the start of the recipient’s work hours.
Chat delighters: Suggested replies in group chat

Stay focused

Instead of typing out a routine response to incoming messages, you can simply click on one of the three responses while staying productive in their workflow.
Chat delighters: Work hours and location

Across Outlook and Teams, work hours and locations allow users to specify their intended weekly schedule of where and when they are in the office or if working remotely. If a sudden change of plans pop up, with Teams desktop or mobile allows users to easily change their location for that day without impacting the rest of their week. Work hours and locations can be adjusted in either platform, signaling and adjustment without the need to switch between apps.
Unread toggle

Users who click on the chat message search result will now be presented with the entire message thread, regardless of the age of the message. This update creates efficiency as it ensures the user has the full context of the conversation.
Teams users can now accept or block a group chat invitation from an unmanaged user

The ability to accept or block a one-on-one chat from an unmanaged user already exists for Team users. We are extending the additional safety layer for Teams users to also accept or block a group chat invitation from an unmanaged user.
Click on search message results to view the entire chat conversation history

Users who click on the chat message search result will now be presented with the entire message thread, regardless of the age of the message. This update creates efficiency as it ensures the user has the full context of the conversation.
Start a Teams Chat with Distribution Groups, Mail-enabled Security Groups, and Office 365 Groups

You will now be able to start a Teams Chat with Distribution Groups, Mail-enabled Security Groups, and O365 Groups. This feature will respect the limits on members in a group chat, currently set to 250 members.
Calling Updates
Detailed Call History

Get a more comprehensive view of your call history to see how calls arrived, whether calls were transferred or forwarded, and how they were controlled once received.
Better Audio in Challenging Networks

There have been AI-based innovations to help eliminate the negative impact of Bandwidth constraints can have on audio Packet Loss Concealment, or PLC, is a technique designed to address the voids in lost data by making assumptions about the missing content.

These new AI-based enhancements to Teams’ PLC allows concealment of longer durations with greater accuracy.

Teams’ PLC AI model has been trained and tested on 600 hours of open-sourced audio data, such as people reading books and participating in podcasts.

For testing purposes, we also collected millions of anonymous network samples, or “traces” from Teams calls to ensure a good representation of all possible network conditions. The best performing model was then selected out of hundreds of candidates.
Frontline Worker Updates

Approvals as a PDFs can be saved, printed and transferred
Approval creators will be able to save a completed approval request to a PDF file and have the option to print it. This feature will also allow customers to easily transfer their proof of approval as a PDF to another system or store as a file.

Approvals in integrated SharePoint Lists
List users will now be able to create and manage simple approval requests directly within integrated SharePoint Lists.

Assign Approvals to a Tag in Teams
For an approval assigned to a tag, the tag will expand and send to the correct members when the approval requestor hits submit.
Meeting Announcements
Excel Live

- Interact and edit Excel file from the meeting
- Don’t have to have Excel open
Together Mode Advancements

- Assign seats
- Select for everyone
- Already GA
Microsoft Teams Premium SKU

- Meeting Guides
- Custom branding, org. backgrounds, custom Together Mode
- Meeting protection (watermark, E2E encryption, sensitivity labels)
- Intelligent Recap
- Live Translation for Captions
- Advanced Virtual Appointments
- Advanced Webinars
Meeting Guides
Branding
Intelligent Recap

Sales Analysis Review

Agenda
- Setup and introductions, @Daniela Mandra, 5 min
- VXE-Updates from Tues meeting, @Bruno Zhan, 40 min

Meeting notes
- Leverage agile frameworks to provide a robust synopsis for high level overviews.
- Show more demos about the new features in next sync meeting.
- Refer to the last year’s Q4 plan for comparison
- Add meeting notes

Follow-up tasks

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<th>Task</th>
<th>Assigned to</th>
<th>Due date</th>
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</thead>
<tbody>
<tr>
<td>Follow up with Dave on files</td>
<td>@Daniela Mandra</td>
<td>Tue, Oct 11 (1d left)</td>
</tr>
<tr>
<td>Aadi Kapoor will check on incoming shipments</td>
<td>@Aadi Kapoor</td>
<td>Tue, Oct 11 (1d left)</td>
</tr>
<tr>
<td>Daniela Mandra will show demos about new features</td>
<td>Add assignee</td>
<td>Select date</td>
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Add a task
Teams Calendar Now Includes Scheduling Form Pop-outs

In a Teams calendar, users will now be able to pop-out an existing meeting using the pop-up icon in a Teams calendar scheduling form.

Users will be able to pop out the meeting and have it visible while creating a new meeting. This feature will allow users to view multiple meetings in separate windows while also being able to check their chats or edit their files without the need to switch apps.
Live Translation for Captions

Babak S: So what did you all think of today's kickoff meeting for the new building project? I was gonna mention it in the group chat.
Advanced Protection
Advanced Virtual Appointments
New Webinar Feature Overview

- Intuitive and simplified user experience compared to previous webinar scheduling
- Adding co-organizers to the webinar
- Adding presenter bios to event page
- Adding event promo image, theme color and company logo for event page, and registration page
- Advanced registration configurability of
  - Registration capacity
  - Registration start and end date & time [Covered under premium SKU]
  - Manual approvals [Covered under premium SKU]
  - Waitlist [Covered under premium SKU]
- Viewing attendee status to gain overview of registration state
- Events Portal - out of the box event page and registration page which reflects event theming with speaker details
- **Greenroom & Managed mode [Covered under premium SKU]**

*Only organizer needs to have a TP license for TP features to work for all other event personas (presenters, co-org, attendees)*
Microsoft Teams
Schedule a webinar
Use a 1-click Instant Poll for a quick check-in during Teams meetings

Defined binary responses to get immediate answers to your spoken poll question (yes/no, thumb up/down, heart/broken heart). Presenters can launch these polls without preparing in advance - say your question out loud then click the corresponding response icon. Microsoft Polls is the only app offering a 1-click instant binary poll. With our competitors, presenters must take time to draft a poll in advance.
Microsoft Places

- Hybrid scheduling
- Intelligent booking
- Wayfinding
- Hot desk booking
Devices and IT Pro
Poly G7500

Poly G7500 is a modular system connecting cameras, microphones, and additional components and is now certified for large meeting rooms for Microsoft Teams on Android. The system is easy to configure to your specifications, providing rich collaboration experiences.
Certified Devices

Manage Surface Hubs as Teams devices from Teams admin center

Administrators can manage the entire lifecycle of Surface Hubs as Teams devices from the Teams admin center. Available features include remote restart, download of logs, configuration of settings, and detailed device information.
Crestron Flex Displays for Microsoft Teams provide a dedicated conferencing companion for Microsoft Teams-based collaboration that gives quick access to channels, chats, files, calendars, and all other Microsoft Teams features.
Sony YY2969 Earbuds

Sony’s new LinkBuds headphones improve convenience of participating in online meetings with a truly wireless audio experience.

Calls can be easily operated by tapping the headphones. For instance, to mute the microphone, tap the right earbud three times, a useful feature when you step away from your PC during a meeting and want to speak up in a hurry. These Microsoft Teams certified headphones also boast Teams specific features like joining a meeting, receiving calls, and raising hands for meetings in Microsoft Teams.

By connecting to your PC through the included USB transceiver and mobile phone via Bluetooth, you can seamlessly switch between your PC and phone to ensure you don’t miss anything said.
Microsoft Teams Rooms Companion Device Experience Enhancement

Utilizing Proximity Join, Microsoft Teams Rooms on Windows will now suppress the video streams of in-room participants on the front of room display, to optimize the meeting experience. When joining an existing meeting in Teams Rooms with a personal laptop, the video galleries on both the Teams Room and the in-room laptops will be optimized to display only remote attendees video streams.
Neat Frame

Neat Frame is a portable, portrait-oriented personal video device that pairs well with laptops and desktop computers. This device caters to flexible hybrid work scenarios because it can be used in various environments: at home, in the office, in focus pods, or for hot desking. Users can sign into Microsoft Teams on Neat Frame and sync their calendar, files, and chats.
IntelliFrame | What is it?

Naming + in-product function for **3 distinct technologies** which provide **relatively similar experiences** to end users.

- All **3 controlled via a single toggle** in MTR console.
- A room can only support **one of the technologies at a time** (based off camera deployed in room).

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**Edge Composite**
- Compute happens on the device / edge
- Not limited to intelligent camera devices
- Built and branded by camera OEM (i.e. Neat Symmetry)
- Experience between OEMs will vary

**Multi Stream**
- Compute happens on the device and cloud
- Limited to intelligent camera devices (multi-stream capable)
- Feature is not OEM branded
- Minimal variation between OEMs

**Cloud Composite**
- Compute happens in the MSFT cloud
- Available on non-Intelligent Cameras
- Feature is built by Microsoft
- Minimal variation between OEMs
- Has not been announced yet
Upgraded Usage Analytics

We are bringing consistency across different reporting by updating the Teams admin center usage reports and end user analytics in Teams with same underlying data source as Microsoft 365 Admin Center Teams usage reports.

- Individual usage as well as the Graph APIs for the usage data will have data consistency across Teams and M365 admin center usage reports.

- In addition to 7/30/90 days of aggregated metrics, Teams admin center usage reports and end user analytics for teams will have additional 180 days aggregated metrics.

- Teams' app usage report is updated to include more reporting metrics, data quality fixes for reported metrics and usage for line of business applications as well.

- Team App usage and Teams team usage report will be available in both Teams admin center as well as M365 admin center.

- Teams' user activity report and Team usage report is updated to include shared channel related usage metrics.
Questions?
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| Monday Dec 5\(^{th}\) 11:00am – 12:00pm EST | Teams + ServiceNow Integration  
Target Audience: IT Professionals | aka.ms/TeamsSummitDay1       |
| Monday Dec 5\(^{th}\) 2:00pm – 3:00pm EST | Employee Engagement – (Teams + Viva Engage)  
Target Audience: IT Professionals. HR, Corp Communications, and Learning & Development | aka.ms/TeamsSummitDay1pm      |
| Tuesday Dec 6\(^{th}\) 11:00am – 12:00pm EST | Microsoft Teams Phone – Fall 2022 Updates  
Target Audience: IT Professionals | aka.ms/TeamsSummitDay2       |
| Tuesday Dec 6\(^{th}\) 2:00pm – 3:00pm EST | Microsoft Approvals and E-sign Integration  
Target Audience: All, Finance, HR & Contract Management | aka.ms/TeamsSummitDay2pm      |
| Wednesday Dec 7\(^{th}\) 12:00pm – 1:00pm EST | What’s new with Microsoft Teams?  
Target Audience: All – Session is great for Champion Groups | aka.ms/TeamsSummitDay3       |
| Thursday Dec 8\(^{th}\) 11:00am – 12:00pm EST | Microsoft Supercharge Analytics and Reporting with M365 data!  
Target Audience: IT Professionals, ITDM, HR, and Learning & Development | aka.ms/TeamsSummitDay4       |
| Thursday Dec 8\(^{th}\) 2:00pm – 3:00pm EST | Company Communicator and Teams Emergency Operations Center App  
Target Audience: IT Professionals, HR, Corp Communications and Learning & Development | https://aka.ms/teamssummitday4pm |
| Friday Dec 9\(^{th}\) 11:00am – 12:00pm EST | Enabling Hybrid Work with Microsoft Teams  
Target Audience: All- Session is great for Champion Groups | aka.ms/TeamsSummitDay5       |
THANK YOU!!!

Stay connected with the Health and Life Science Community Connection group by joining our Yammer community.

HLS Community Connection Yammer Registration